IETF 78 Maastricht Meeting

1. I attended IETF 78 in Maastricht

		Response Percent	Response Count
In person, for week		**95.3%**	**241**
In person, on a Day Pass		3.6%	9
Remotely		1.2%	3
No		0.0%	0
	answered question		253
	skipped question		3

2. If in person which days did you attend? Check as many as apply.

		Response Percent	Response Count
Sunday		71.3%	174
Monday		93.4%	228
Tuesday		**95.5%**	**233**
Wednesday		95.1%	232
Thursday		90.2%	220
Friday		74.6%	182
	answered question		244
	skipped question		12

3. I did not attend in person because: Check as many as apply.

		Response Percent	Response Count
Agenda not relevant		**44.4%**	**4**
Too much time away from work		11.1%	1
Too expensive registration fee		22.2%	2
Too expensive travel or hotel		22.2%	2
Corporate decision		22.2%	2
I would have gone, but I had a business or personal conflict		22.2%	2
Visa difficulties		0.0%	0
National or political concerns		0.0%	0
	Other (please specify)		2
	answered question		**9**
	skipped question		**247**

4. I participated because: Check as many as apply.

		Response Percent	Response Count
Presenting material or leading discussions		62.2%	155
Document author		53.8%	134
Monitoring discussions		**83.1%**	**207**
Learning about current IETF activities		56.2%	140
Networking		71.5%	178
Other (please specify)			18
	answered question		249
	skipped question		7
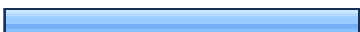
5. Did your company/institution pay for IETF registration and travel?

		Response Percent	Response Count
Yes, in full		**88.4%**	**220**
Partially		3.6%	9
No		3.2%	8
I am self-employed		4.8%	12
I am unemployed		0.0%	0
	answered question		249
	skipped question		7
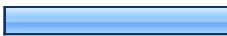
6. Did you combine the IETF meeting with another business or personal meeting or event?

		Response Percent	Response Count
Yes		28.2%	70
No		**71.8%**	**178**
	answered question		248
	skipped question		8

7. If you used a Day Pass would you have attended the meeting if you had to pay the regular registration fee of USD 635?

		Response Percent	Response Count
Yes		6.7%	1
No		**53.3%**	**8**
Maybe		40.0%	6
	Comments		6
	answered question		15
	skipped question		241
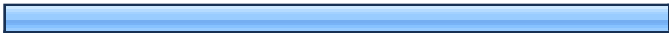
8. If you used a Day Pass would you have attended the meeting if you had to pay the regular registration fee of USD 635?

	Response Percent	Response Count
Yes	0.0%	0
No	**66.7%**	**6**
Maybe	33.3%	3
Comments		4

answered question		9
skipped question		247

9. If you used a Day Pass why did you attend for only one day?

	Response Percent	Response Count
Could not afford the USD 635 registration fee	10.0%	1
Could not afford to take the time off from work	20.0%	2
Did not see the value in staying the week	20.0%	2
Could not justify a week pass to my employer	**40.0%**	**4**
Had other commitments during the week; else would have stayed	10.0%	1
Other (please specify)		3

answered question		10
skipped question		246

10. If you used a Day Pass why did you attend that day? Check as many as apply.

	Response Percent	Response Count
Work group session(s)	**100.0%**	**8**
Networking (with people)	37.5%	3
Company meeting	0.0%	0
Other (please specify)		2
answered question		8
skipped question		248
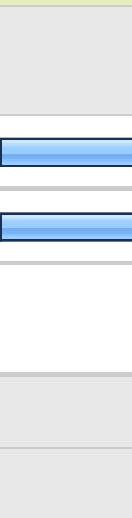
11. Did you attend: Check as many as apply.

	Response Percent	Response Count
Any of the Sunday tutorials	13.5%	33
Sunday newcomer's orientation	9.4%	23
Sunday welcome reception	63.5%	155
Working group sessions	**95.5%**	**233**
Wednesday plenary	65.6%	160
Thursday plenary	69.7%	170
Tuesday night host social	73.4%	179
answered question		244
skipped question		12

12. If you used a Day Pass which WG and BOFs did you attend?

	Response Count
	8
answered question	8
skipped question	248

13. If you used a Day Pass: If the Day Pass experiment is continued, would you expect to take advantage of it in the future?

		Response Percent	Response Count
Yes		63.6%	7
No		36.4%	4
Other (please specify)			4
answered question			11
skipped question			245

14. If you used a Day Pass: If the Day Pass experiment is terminated, would you be able to attend IETF meetings in the future?

		Response Percent	Response Count
Yes		55.6%	5
No		44.4%	4
Other (please specify)			8
answered question			9
skipped question			247

15. If you used a Day Pass: Any suggestions for the Day Pass program?

	Response Count
	5
answered question	5
skipped question	251

16. How long did your travel to the meeting take?

		Response Percent	Response Count
< 5 hours		15.8%	39
5 – 10 hours		32.0%	79
11 – 20 hours		**37.2%**	**92**
> 20 hours		15.0%	37
	answered question		247
	skipped question		9

17. Did you attend the meeting on a Visa?

		Response Percent	Response Count
Yes		9.4%	23
No		**90.6%**	**221**
	answered question		244
	skipped question		12

18. How many days were you in Maastricht?

		Response Percent	Response Count
1 day		1.6%	4
2 days		2.4%	6
3 days		2.4%	6
4 or more days		93.5%	230
	answered question		246
	skipped question		10

19. The MECC was 3km from the city center. The IETF arranged for free city bus transportation. Did you use the bus?

		Response Percent	Response Count
Yes		66.3%	163
No		33.7%	83
	Comments		61
	answered question		246
	skipped question		10

20. Choices for lodging were:

		Response Percent	Response Count
Very Poor		2.9%	7
Poor		15.9%	38
Fine		**46.4%**	**111**
Good		27.6%	66
Very Good		7.1%	17
Other (please specify)			38

answered question	239
skipped question	17

21. Access from my lodging to the meeting was:

		Response Percent	Response Count
Very Inconvenient		5.3%	13
Inconvenient		11.1%	27
Fine		27.2%	66
Convenient		25.9%	63
Very Convenient		**30.5%**	**74**
Other (please specify)			27

answered question	243
skipped question	13

22. Do you prefer breakfast at the hotel or at the conference venue?

		Response Percent	Response Count
Hotel		**69.5%**	**157**
Venue		30.5%	69
	Why?		109

	answered question	226
	skipped question	30
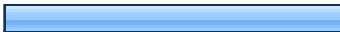
23. For lunch, the convenience, cost and type of choices were:

		Response Percent	Response Count
Did not have lunches		6.6%	16
Very Poor		19.3%	47
Poor		31.1%	76
Fine		**36.5%**	**89**
Good		4.1%	10
Very Good		2.5%	6
	Comments		53

	answered question	244
	skipped question	12

24. For dinner or supper, the availability of dinner venues, convenience, cost and type of choices were:

		Response Percent	Response Count
Did not have dinner/supper		5.8%	14
Very Poor		5.0%	12
Poor		16.9%	41
Fine		**30.6%**	**74**
Good		26.9%	65
Very Good		14.9%	36
	Comments		42
	answered question		242
	skipped question		14

25. Did you use the Maastricht Booking Service to book a hotel?

		Response Percent	Response Count
Yes		**50.4%**	**122**
No		49.6%	120
	answered question		242
	skipped question		14

26. Which hotel did you stay in?

		Response Percent	Response Count
Did not stay in a hotel		2.6%	6
NH Maastricht		**30.8%**	**72**
Accor Hotel Novotel		5.6%	13
Amrath Hotel de l'Empereur		8.5%	20
Amrath Hotel du Casque		1.3%	3
Apart Hotel Randwyck		10.3%	24
Bastion Maastricht		2.1%	5
Crowne Plaza Maastricht		6.4%	15
Eden Design hotel		3.8%	9
Golden Tulip Apple Park Hotel		3.4%	8
Hotel Beaumont		4.3%	10
Hotel Derlon		0.9%	2
Hotel Mabi		1.7%	4
Hotel van der Valk		12.0%	28
Kasteel Vaeshartelt		0.0%	0
Kruisheren Hotel		0.4%	1
Townhouse Hotel Maastricht		6.0%	14
	Other (please specify)		11
	answered question		234
	skipped question		22

27. Internet Service in my Room:

		Response Percent	Response Count
Did Not Use		14.1%	34
Unsatisfactory		**36.5%**	**88**
Neutral		18.7%	45
Satisfactory		25.3%	61
Exceeded Expectations		5.4%	13
	Comments		85

answered question	**241**
skipped question	**15**

28. Hotel Staff

		Response Percent	Response Count
Did Not Use		9.5%	23
Unsatisfactory		4.6%	11
Neutral		28.2%	68
Satisfactory		**48.1%**	**116**
Exceeded Expectations		9.5%	23
	Comments		16

answered question	**241**
skipped question	**15**

29. Did you depart via air on Saturday immediately after IETF?

		Response Percent	Response Count
Yes		32.5%	76
No		**40.2%**	**94**
Did not fly		27.4%	64
		answered question	234
		skipped question	22

30. If you left via air did you leave Maastricht Friday night?

		Response Percent	Response Count
Yes		39.6%	63
No		**60.4%**	**96**
		Comments	31
		answered question	159
		skipped question	97

31. How would you rate the wireless service, the NOC, help desk and terminal room?

	Did not use	Unsatisfactory	Neutral	Satisfactory	Exceeded Expectations	Rating Count
Wireless	1.7% (4)	5.0% (12)	8.3% (20)	**56.7% (136)**	28.3% (68)	240
NOC	**60.9% (142)**	0.4% (1)	5.2% (12)	16.7% (39)	16.7% (39)	233
Help Desk	**75.2% (176)**	0.0% (0)	5.1% (12)	11.1% (26)	8.5% (20)	234
Terminal Room	**59.7% (138)**	1.7% (4)	5.6% (13)	25.5% (59)	7.4% (17)	231
					Comments	44

answered question	**240**
skipped question	**16**

32. Did you participate in one or more sessions from another location using Jabber or WebEx?

		Response Percent	Response Count
Yes		18.4%	43
No		**81.6%**	**191**
	answered question		**234**
	skipped question		**22**

33. If yes how would you rate your WebEx use on site?

		Response Percent	Response Count
Did Not Use		**88.1%**	**111**
Unsatisfactory		3.2%	4
Neutral		3.2%	4
Satisfactory		4.0%	5
Exceeded Expectations		1.6%	2
	Comments		5
	answered question		126
	skipped question		130

34. If Yes how would you rate your Jabber experience?

		Response Percent	Response Count
Did Not Use		**52.2%**	**71**
Unsatisfactory		3.7%	5
Neutral		11.8%	16
Satisfactory		30.9%	42
Exceeded Expectations		1.5%	2
	Comments		13
	answered question		136
	skipped question		120

35. How would you rate the Meeting Facilities?

		Response Percent	Response Count
Did Not Use		2.1%	5
Unsatisfactory		5.1%	12
Neutral		24.7%	58
Satisfactory		**59.6%**	**140**
Exceeded Expectations		8.5%	20
	Comments		35

answered question		**235**
skipped question		**21**

36. How would you rate the Food and Beverage?

		Response Percent	Response Count
Did Not Use		2.5%	6
Unsatisfactory		24.3%	58
Neutral		33.5%	80
Satisfactory		**34.7%**	**83**
Exceeded Expectations		5.0%	12
	Comments		48

answered question		**239**
skipped question		**17**

37. Tell us what we should change or suggestions for future meetings

	Response Count
	79
answered question	79
skipped question	177

38. Administrative Plenary

		Response Percent	Response Count
Did not attend		**37.4%**	**89**
Unsatisfactory		4.6%	11
Neutral		19.7%	47
Satisfactory		36.1%	86
Exceeded Expectations		2.1%	5
	Comments		18

answered question	238
skipped question	18

39. The Administrative Plenary includes a number of reporting items, such as the number of documents published, IANA assignments made, length of queues, number of subpoenas answered, etc. Would it be acceptable to place the reports on the web or announce via email instead of spending time in the plenary on these reports?

		Response Percent	Response Count
Yes		**82.7%**	**167**
No		17.3%	35
	Comments		37

answered question	**202**
skipped question	**54**

40. Technical Plenary

		Response Percent	Response Count
Did not attend		28.3%	67
Unsatisfactory		4.6%	11
Neutral		21.9%	52
Satisfactory		**40.9%**	**97**
Exceeded Expectations		4.2%	10
	Comments		25

answered question	**237**
skipped question	**19**

41. How would you rate:

	Did not attend	Unsatisfactory	Neutral	Satisfactory	Exceeded Expectations	Rating Count
Newcomers Training	**95.2% (220)**	0.0% (0)	2.2% (5)	2.6% (6)	0.0% (0)	231
Document Life Cycle	**94.8% (219)**	0.0% (0)	0.4% (1)	3.9% (9)	0.9% (2)	231
Security Tutorial	**91.8% (213)**	0.0% (0)	2.2% (5)	5.6% (13)	0.4% (1)	232
NAT & NAT Traversal	**90.5% (209)**	0.0% (0)	1.7% (4)	5.6% (13)	2.2% (5)	231

Suggestions for future tutorials	12

answered question	**233**
skipped question	**23**

42. What area are you from?

		Response Percent	Response Count
Africa		0.4%	1
Asia		10.9%	26
Australia / New Zealand / Oceania		2.1%	5
Europe		**46.4%**	**111**
Latin America / Caribbean		0.0%	0
North America		39.7%	95
South America		0.4%	1

answered question	**239**
skipped question	**17**

43. Approximately how many IETF meetings have you attended (including this one)

		Response Percent	Response Count
1		8.8%	21
2-5		20.0%	48
6-10		16.3%	39
>10		55.0%	132
	answered question		240
	skipped question		16

44. Are you: Check as many as apply.

		Response Percent	Response Count
IAB member		3.5%	5
IAOC member		1.4%	2
IESG member		3.5%	5
IRSG member		2.8%	4
Nomcom member		3.5%	5
Working Group chair		35.9%	51
Author of active working group draft		86.6%	123
Full time student		4.9%	7
	answered question		142
	skipped question		114

45. When where you born?

		Response Percent	Response Count
Before 1950		3.8%	9
1950 – 1960		21.0%	50
1961 – 1970		30.7%	73
1971 – 1980		**37.0%**	**88**
1981 – 1990		7.6%	18
After 1990		0.0%	0
	answered question		238
	skipped question		18

46. If you did not attend IETF 77, why not? (Check all that apply.)

		Response Percent	Response Count
Agenda not relevant		0.0%	0
Expense		33.3%	3
Distance		22.2%	2
Location		11.1%	1
Corporate decision		33.3%	3
Could not get a Visa		11.1%	1
Other (please specify)		**44.4%**	**4**
	answered question		9
	skipped question		247

47. Did you participate in one or more sessions from another location using the Jabber room and/or audio streaming?

		Response Percent	Response Count
Yes		25.0%	2
No		75.0%	6
		answered question	8
		skipped question	248

48. How would you rate the audio streaming and Jabber rooms in support of your participation

	Did Not Use	Unsatisfactory	Neutral	Satisfactory	Exceeded Expectations	Rating Average	Ratin Cour
Audio stream	42.9% (3)	0.0% (0)	28.6% (2)	28.6% (2)	0.0% (0)	2.43	
Jabber room	50.0% (3)	0.0% (0)	0.0% (0)	50.0% (3)	0.0% (0)	2.50	
					answered question		
					skipped question		

49. Did you participate in one or more sessions from another location (not Hiroshima) using WebEx.

		Response Percent	Response Count
Yes		0.0%	0
No		100.0%	8
		answered question	8
		skipped question	248

50. How would you rate the WebEx application in support of your remote (not Hiroshima) participation?
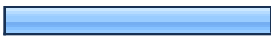
	Did Not Use	Unsatisfactory	Neutral	Satisfactory	Exceeded Expectations	Rating Average	Rat Cou
WebEx	**100.0% (6)**	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	1.00	

	Other (please specify)
	answered question
	skipped question

51. Will you be attending IETF 80 in Prague?

		Response Percent	Response Count
Yes		40.0%	4
No		0.0%	0
Undecided		**60.0%**	**6**
	answered question		10
	skipped question		246

52. Will you be attending IETF 78 in Maastricht hosted by SIDN?

		Response Percent	Response Count
Yes		**100.0%**	**8**
No		0.0%	0
Undecided		0.0%	0
	answered question		8
	skipped question		248

53. Will you be attending IETF 79 in Beijing hosted by Tsinghua University?

		Response Percent	Response Count
Yes		20.0%	2
No		**40.0%**	**4**
Undecided		**40.0%**	**4**
		answered question	10
		skipped question	246

Page 2, Q3. I did not attend in person because: Check as many as apply.

1	was sick	Aug 27, 2010 6:20 PM
2	Travel difficulties...equipment problems and subsequent flight delays...was planning to attend locally.	Aug 27, 2010 3:39 PM

Page 2, Q4. I participated because: Check as many as apply.		
1	WG chair	Sep 5, 2010 3:52 PM
2	WG chair	Aug 31, 2010 10:44 AM
3	Meeting other participants in my development community to have face-2-face meetings on topics we needed to discuss	Aug 31, 2010 2:51 AM
4	discussing issues	Aug 30, 2010 3:24 AM
5	I consider attending IETF meetings part of overall IETF participation. Some meetings I have materials to present, discussions to lead, documents to edit. Some not.	Aug 29, 2010 8:35 AM
6	Side meetings are the most important part of the IETF for me. IAB member.	Aug 27, 2010 11:33 PM
7	Participating in discussions (why is this not a choice?)	Aug 27, 2010 7:23 PM
8	One of only two paid IETF staff on assignment as RFC Series Editor.	Aug 27, 2010 7:00 PM
9	Chairing a WG	Aug 27, 2010 5:55 PM
10	WG chair	Aug 27, 2010 5:48 PM
11	working group chair	Aug 27, 2010 5:22 PM
12	Nomcom	Aug 27, 2010 4:56 PM
13	Paid/instructed to attend	Aug 27, 2010 4:07 PM
14	IESG member	Aug 27, 2010 4:03 PM
15	Meeting company colleagues physically in different continents and hence IETFs are rare opportunity to meet.	Aug 27, 2010 3:55 PM
16	Working group chair	Aug 27, 2010 3:50 PM
17	other meetings	Aug 27, 2010 3:45 PM
18	Building the Network.	Aug 27, 2010 3:41 PM

Page 2, Q7. If you used a Day Pass would you have attended the meeting if you had to pay the regular registration fee of USD 635?

1	Company allowed only a Day Pass.	Aug 30, 2010 3:56 AM
2	The company I work for does not care about ietf, my reason to come were an initiative around enum, that is not properly developed yet, and the opportunity to meet and greet a few people.	Aug 29, 2010 6:00 AM
3	The reg. fee is too high. Most company people don't care about reg. fee since most companies pay for them. A day pass is also too high. about 1/3 of the full reg. fee seems reasonable for a day pass. At Maastricht, a day pass was about half of the full reg. fee.	Aug 27, 2010 7:24 PM
4	Not applicable.	Aug 27, 2010 7:00 PM
5	For a small company USD 635,- is quite some money; apart from that there is no income during conference days.	Aug 27, 2010 5:31 PM
6	Technically I only attended the IRTF meeting on Friday. There might have been othwer thinsg I was interested in but I could not justify the time/expense for interest rather than specific business.	Aug 27, 2010 5:22 PM

Page 2, Q8. If you used a Day Pass would you have attended the meeting if you had to pay the regular registration fee of USD 635?

1	isn't this question the same as Q #7	Aug 27, 2010 7:24 PM
2	N/A	Aug 27, 2010 7:00 PM
3	Isn't this the same question as 7.?	Aug 27, 2010 5:31 PM
4	duplicate question	Aug 27, 2010 4:03 PM

Page 2, Q9. If you used a Day Pass why did you attend for only one day?

1	Besides my work, I did not see the value in staying the whole week.	Aug 29, 2010 6:00 AM
2	I don't have many wg's to attend.	Aug 27, 2010 7:24 PM
3	N/A	Aug 27, 2010 7:00 PM

Page 2, Q10. If you used a Day Pass why did you attend that day? Check as many as apply.

1	Sunday and Monday were followed up.	Aug 30, 2010 3:56 AM

Page 2, Q10. If you used a Day Pass why did you attend that day? Check as many as apply.

| 2 | N/A | Aug 27, 2010 7:00 PM |

Page 2, Q12. If you used a Day Pass which WG and BOFs did you attend?

1	idr v6ops rtgarea mpls	Aug 30, 2010 3:56 AM
2	wg: enum, dnsop, opsawg	Aug 29, 2010 6:00 AM
3	Hybi	Aug 28, 2010 5:04 AM
4	EAI	Aug 27, 2010 7:24 PM
5	N/A	Aug 27, 2010 7:00 PM
6	DKIM + Plenary session	Aug 27, 2010 5:31 PM
7	Missed plenaries due to being on conf calls for work. Would have attended otherwise.	Aug 27, 2010 4:21 PM
8	morg marf	Aug 27, 2010 3:44 PM

Page 2, Q13. If you used a Day Pass: If the Day Pass experiment is continued, would you expect to take advantage of it in the future?

1	Maybe	Aug 28, 2010 5:04 AM
2	Keep the day pass system. Lower the price of One day pass.	Aug 27, 2010 7:24 PM
3	N/A	Aug 27, 2010 7:00 PM
4	Certainly!	Aug 27, 2010 5:31 PM

Page 2, Q14. If you used a Day Pass: If the Day Pass experiment is terminated, would you be able to attend IETF meetings in the future?

1	depends on the travel budget	Aug 30, 2010 3:56 AM
2	That totally depends if I will be involved in any wg or otherwise. If so, then it could be wortwhile to come, no matter what.	Aug 29, 2010 6:00 AM
3	Maybe	Aug 28, 2010 5:04 AM
4	N/A	Aug 27, 2010 7:00 PM
5	In some cases I might only be able to afford a day pass.	Aug 27, 2010 5:48 PM
6	Not sure whether I can attend; possibly not.	Aug 27, 2010 5:31 PM
7	Possibly. My current interests are mostly in the IRTF (Delay Tolerant Networkimnhg and Routing)	Aug 27, 2010 5:22 PM
8	Not sure.	Aug 27, 2010 3:44 PM

Page 2, Q15. If you used a Day Pass: Any suggestions for the Day Pass program?

1	Encourage AD / WG Chairs to attend the full meeting instead of just showing up for thhe WG session	Aug 30, 2010 6:33 AM
2	I would like to have attend the firts time events on sunday, but was unable to. Perhaps you could make a short first timers alignment party on the day pass program, say half an hour.	Aug 29, 2010 6:00 AM
3	N/A	Aug 27, 2010 7:00 PM
4	I like the day pass program and would consider using it in the future.	Aug 27, 2010 5:48 PM
5	I felt alightly aggrieved about paying for very little beyond the room for half a day jjust for Friday afternoon. Very little in the way of refreshments etc. Maybe a special deal for Friday might be helpful - I don't mind contributing but it should be proporytionate.	Aug 27, 2010 5:22 PM

1	However, walking was fine a couple of times too. A need for fresh air after (too) many indoor hours!	Sep 8, 2010 4:58 AM
2	That was great - I stayed downtown at the Derlon rather than at the MECC and used the bus to commute to the meeting.	Sep 5, 2010 3:59 PM
3	Very convenient :-)	Sep 2, 2010 11:27 PM
4	Very good idea !	Aug 31, 2010 10:32 AM
5	Excellent initiative. Very appreciated.	Aug 31, 2010 8:33 AM
6	It was within comfortable walking distance.	Aug 31, 2010 2:22 AM
7	I like to walk.	Aug 30, 2010 2:46 PM
8	Only once.. Most of the time I just walked.	Aug 30, 2010 12:01 PM
9	I used the bus only 3 times; otherwise I walked.	Aug 30, 2010 9:39 AM
10	Very useful initiative	Aug 30, 2010 7:43 AM
11	I walked (as people in Europe tend to do if it's only a 20 minute walk)	Aug 30, 2010 6:56 AM
12	Should have been arranged earlier as that info would have made my travel arrangements less expensive	Aug 30, 2010 6:38 AM
13	Great initiative	Aug 30, 2010 6:25 AM
14	This was a great idea! Thanks for that again ;-)	Aug 30, 2010 5:14 AM
15	Absolutely great service, thanks! It would be great if the/a host was able to repeat this at least for other European targets	Aug 30, 2010 1:12 AM
16	many times	Aug 29, 2010 11:32 PM
17	Excellent Initiative by IETF. Really appreciated it.	Aug 29, 2010 5:45 PM
18	only once. bus never ran when i needed it to.	Aug 29, 2010 8:45 AM
19	Only once.	Aug 29, 2010 8:08 AM
20	I mostly walked the 3km - took half an hour!	Aug 29, 2010 2:47 AM
21	this was great!	Aug 28, 2010 12:03 PM
22	Only twice, it was a pleasant walk into the city centre.	Aug 28, 2010 9:09 AM
23	I rented a bike or took a taxi	Aug 28, 2010 8:53 AM
24	However, the busses were too infrequent.	Aug 28, 2010 6:22 AM
25	hard to figure out where to go to get the bus.	Aug 27, 2010 11:37 PM

26	The walk was nice.	Aug 27, 2010 8:32 PM
27	I don't believe the MECC was 3km from the city center -- as it took WAY more time to walk than 15 minutes!!	Aug 27, 2010 8:32 PM
28	it was great.	Aug 27, 2010 7:30 PM
29	The free bus service was much appreciated, and made the location easier to handle.	Aug 27, 2010 7:27 PM
30	Good service. Very handy.	Aug 27, 2010 7:03 PM
31	Rented a bicycle for the week.	Aug 27, 2010 6:18 PM
32	Worked well, but still occasionally had to take a taxi after staying out too late.	Aug 27, 2010 6:04 PM
33	Very convenient!	Aug 27, 2010 5:31 PM
34	might have done with clearer information on routes	Aug 27, 2010 5:04 PM
35	Only occasionally - it was often overloaded.	Aug 27, 2010 4:48 PM
36	Good plan!	Aug 27, 2010 4:42 PM
37	once, when leaving -- it was not vary useful for the hotel and slow/infrequent	Aug 27, 2010 4:38 PM
38	The buses were scheduled to stop running reasonably early in the evening, in particular earlier than the IETF sessions ended. I'm an experienced bus rider for multiple systems. I could not figure out the bus system in Maastricht. Route maps were inaccessible. Very disappointing. I walked 2km one way between hotel and MECC every time.	Aug 27, 2010 4:38 PM
39	I was glad to have it available but opted to share taxis or walk. I think a lot of people did use it and in situations like this some such arrangement should be in place.	Aug 27, 2010 4:35 PM
40	That arrangement was really a good idea.	Aug 27, 2010 4:34 PM
41	The bus was great. For Maastricht lunch needed to be longer since lunch food selection at MECC was poor and expensive.	Aug 27, 2010 4:30 PM
42	very good idea to make the bus available!	Aug 27, 2010 4:28 PM
43	Thank you!	Aug 27, 2010 4:27 PM
44	The bus schedule was not particularly convenient. In most cases, it ended up being faster to walk for 30 minutes than it was to wait for the bus.	Aug 27, 2010 4:22 PM
45	I thought arranging free city bus transportation was a great idea and extremely helpful. It was also above and beyond what I would have expected!	Aug 27, 2010 4:20 PM
46	I used it twice, and walked otherwise.	Aug 27, 2010 4:16 PM

	Page 3, Q19. The MECC was 3km from the city center. The IETF arranged for free city bus transportation. Did you use the bus?	
47	Good idea especially for Americans who (it is well-known) cannot walk. A better idea is to not use conference centers.	Aug 27, 2010 4:11 PM
48	only once; usually used a taxi	Aug 27, 2010 4:11 PM
49	I preferred walking since it is a good way to exercise after a long day most of which I was seated attending sessions	Aug 27, 2010 4:10 PM
50	I enjoy walking. If it was raining hard I would have definitely used the city buses. Thank you for arranging that.	Aug 27, 2010 4:10 PM
51	Would have been a little easier to have a summarized bus schedule to/from the MECC in english, though researching the answer often makes for interesting times.	Aug 27, 2010 4:07 PM
52	and that was a great feature (free)	Aug 27, 2010 4:05 PM
53	The bus was helpful, although it could take a while, and was trickier getting a bus back. I ended up walking more often than using the bus. Both methods took too long to use if I needed to be back at the venue.	Aug 27, 2010 3:55 PM
54	Worked ok, but still inconvenient	Aug 27, 2010 3:52 PM
55	Buses weren't frequent, was easier to walk	Aug 27, 2010 3:50 PM
56	Free bus travel was very welcome but signage for where to catch which bus-- and the bus routes available--was poor and inaccurate. This was a local problem but the meeting organisers could have helped more.	Aug 27, 2010 3:47 PM
57	Bus did not run frequently enough. Please book a location within walking distance of the city center.	Aug 27, 2010 3:45 PM
58	only once, with suitcase Friday	Aug 27, 2010 3:44 PM
59	I was staying near the MECC, but I use the bus a few times to go downtown for dinner.	Aug 27, 2010 3:44 PM
60	But did use the free train	Aug 27, 2010 3:44 PM
61	Worked very well. Printable bus schedule summary would have been useful.	Aug 27, 2010 3:43 PM

	Page 3, Q20. Choices for lodging were:	
1	I really liked my hotel downtown, but I heard a lot of complaints about the primary hotel. I'm glad I stayed downtown.	Sep 5, 2010 3:59 PM
2	The lodging choices were fine, but the difference in price and inflexibility for reservation changes was very poor	Sep 2, 2010 3:08 AM
3	All the hotels were very expensive except for the Apart Hotel which was soldout quickly.	Sep 1, 2010 4:19 PM
4	The Randwyck Aparthotel was perfect - a few minutes from meeting, good room, good breakfast, good WiFi, quiet.	Aug 31, 2010 2:22 AM
5	I stayed in the city center, which I enjoyed.	Aug 30, 2010 9:39 AM
6	Expensive ...	Aug 30, 2010 6:25 AM
7	Poor because of price. I booked a hotel directly	Aug 29, 2010 5:01 PM
8	Room internet connection was unacceptable.	Aug 29, 2010 6:19 AM
9	Except Networking Facility	Aug 29, 2010 3:44 AM
10	I liked my hotel, but it was exceptionally far from the MECC	Aug 28, 2010 8:53 AM
11	I am very glad that I skipped the NH and instead stayed at the Apart Hotel.	Aug 27, 2010 11:37 PM
12	The recommended meeting hotels were uniformly & fabulously expensive. I chose a hotel 2 blocks for the bus/train station at less than half the rate of any of the "official" hotels.	Aug 27, 2010 8:47 PM
13	The lodging was WAY over-priced for a not so good room. I paid the same rate for the conrad-hilton in brussels which is a 5 star hotel. The crown plaza was barely a holiday in...	Aug 27, 2010 8:32 PM
14	Did not stay in proposed lodging	Aug 27, 2010 8:28 PM
15	- on-line res. was difficult since it was a small city. - however, on arrival, it seemed that there are many smaller hotels having vacancies. - if we meet in smaller cities, it will be great if we can somehow reserve those small hotels.	Aug 27, 2010 7:30 PM
16	Only one hotel at the meeting location, and only a moderate one.	Aug 27, 2010 7:27 PM
17	Stayed at the NH next to the venue and it was ok, not great.	Aug 27, 2010 7:15 PM
18	Unknown; stayed with a colleague nearby.	Aug 27, 2010 6:25 PM
19	I was at the Van der Valk. I got a better rate and more flexibility by not using the IETF lodging service.	Aug 27, 2010 5:55 PM
20	N/A. Travelled on one day to Maastricht and back home again (NL citizen)	Aug 27, 2010 5:33 PM
21	expensive and plebian	Aug 27, 2010 5:00 PM
22	I would say "OK" rather than "Fine"	Aug 27, 2010 4:39 PM

23	What else can one expect for a hick town in the middle of limburg	Aug 27, 2010 4:38 PM
24	Expensive. MECC was not in a retail/commercial part of town. Therefore the nearby hotels were not in a walkable/strollable section of town. Don't treat hotel location as an IETF revenue source. Raise the registration fee if necessary.	Aug 27, 2010 4:38 PM
25	My organization paid for the NH, but I am sure I might have a different opinion if I had to pay my own bill or could into get into the NH.	Aug 27, 2010 4:35 PM
26	The booking agency was useless. Better web information on lodging would have been helpful.	Aug 27, 2010 4:30 PM
27	hotels were well below my per diem cost	Aug 27, 2010 4:27 PM
28	I was at NH Massctricht	Aug 27, 2010 4:20 PM
29	Living 20 km from Maastricht, I commuted ;) Really cool!	Aug 27, 2010 4:18 PM
30	I would have said "fine" except for the horrid Internet access problems, already well documented on the attendees list.	Aug 27, 2010 4:16 PM
31	Applicable bus route did not pick up often enough - nor operated into extended hours (early am, later pm) to make it worthwhile. I just walked the 2km each way to my hotel.	Aug 27, 2010 4:07 PM
32	there were lots of nice choices, but most too far away from venue to be convenient.	Aug 27, 2010 3:55 PM
33	But I lucked out at the Crowne Plaza since it was within walking distance f both the meeting venue and downtown.	Aug 27, 2010 3:52 PM
34	Few hotels close to the venue (already booked), everything else was far	Aug 27, 2010 3:50 PM
35	Traveled from Aachen	Aug 27, 2010 3:47 PM
36	I did not use the booking service, and thus managed to get a significantly better deal than advertised on the meeting website (about 40% lower cost, for better accommodation).	Aug 27, 2010 3:47 PM
37	I almost cancelled my travel for the expensive cost of the hotels near the MECC.	Aug 27, 2010 3:44 PM
38	Most of the hotels were mediocre, and we had little material to help us choose.	Aug 27, 2010 3:41 PM

1	Well, I did have about a 15 minute walk to the bus stop to take the bus to the MECC. So certainly could have been more convenient.	Sep 5, 2010 3:59 PM
2	I stayed at the Apart Hotel.	Sep 1, 2010 4:19 PM
3	bus from town center	Aug 30, 2010 6:12 PM
4	But i like to walk....	Aug 30, 2010 2:46 PM
5	I stayed in the hotel next door.	Aug 30, 2010 3:47 AM
6	Could use the bus in the morning, but service stopped 7pm, so walking back in 15 minutes; still better than expected at time of booking	Aug 30, 2010 1:12 AM
7	would have preferred to be closer, but being closer to center of town (plus more affordable, as a late registrant) won out in this case.	Aug 29, 2010 6:38 PM
8	The 15min walk to the venue healthy (when it did not rain) but otherwise inconvenient to go back to the hotel room for just an hour or so to get some work done in quiet	Aug 29, 2010 8:08 AM
9	I did not stay in maastricht, travelled to home on the same day. I know lodging is good, since I live in the region.	Aug 29, 2010 6:05 AM
10	Terribly far away	Aug 28, 2010 8:53 AM
11	The walk was nice.. I think the location was nice..but I don;'t think it really suitable for an IETF...	Aug 27, 2010 8:32 PM
12	I stayed next-door.	Aug 27, 2010 7:27 PM
13	NH - next door.	Aug 27, 2010 7:03 PM
14	Stayed at the NH	Aug 27, 2010 6:04 PM
15	I was probably OK. I had to walk from the Van Der Valk. It was an OK (not good) distance so long as the weather was good. Had it been raining more it would have been miserable.	Aug 27, 2010 5:55 PM
16	N/A	Aug 27, 2010 5:33 PM
17	I stayed at a hotel you didn't list, in the scenic part of town. Over 2km walk each way.	Aug 27, 2010 4:38 PM
18	NH	Aug 27, 2010 4:35 PM
19	The bus was adequate since it ran often.	Aug 27, 2010 4:30 PM
20	my hotel was next to the bus station	Aug 27, 2010 4:27 PM
21	Good trains	Aug 27, 2010 4:11 PM
22	A 15 minute walk (walking fast). No problem.	Aug 27, 2010 4:10 PM

Page 3, Q21. Access from my lodging to the meeting was:

23	Inconvenient, but okay.	Aug 27, 2010 4:07 PM
24	Nice walk	Aug 27, 2010 3:53 PM
25	I enjoy walking and didn't get rained on	Aug 27, 2010 3:44 PM
26	But I stayed at the hotel NH because so many of the other hotels looked inconvenient	Aug 27, 2010 3:44 PM
27	Stayed near railway station, frequent bus service.	Aug 27, 2010 3:43 PM

Page 3, Q22. Do you prefer breakfast at the hotel or at the conference venue?		
1	much better quality, possible to be seated	Oct 27, 2010 1:05 PM
2	for networking	Oct 6, 2010 8:01 AM
3	more choices in food, allows to wake up better. But I do not object to breakfast at venue	Sep 28, 2010 5:16 AM
4	meet people during breakfast	Sep 13, 2010 4:50 AM
5	Having breakfast with my spouse	Sep 9, 2010 2:17 AM
6	To reduce the hotel cost, i use the plan without breakfast.	Sep 7, 2010 2:10 PM
7	no preference	Sep 6, 2010 7:26 AM
8	It's usually better at the hotel.	Sep 5, 2010 3:59 PM
9	Networking	Sep 5, 2010 5:45 AM
10	shorter, time to bruch teeths afterwards :-)	Sep 2, 2010 11:27 PM
11	did not have any breakfast	Sep 2, 2010 1:14 PM
12	Less time spent in the mornings before the first session, more opportunity for brief informal discussion with other attendees	Sep 2, 2010 3:08 AM
13	Usually need to meet with other IETFers and when scattered over different hotels, breakfast at the hotel consumes valuable meeting time.	Sep 1, 2010 4:19 PM
14	I am not much of a breakfast person and prefer a simple snack and a good cup of coffee rather than scrambled eggs and a full blown breakfast	Sep 1, 2010 4:22 AM
15	Better food, place to sit	Aug 31, 2010 11:37 AM
16	I do not like donuts ;)	Aug 31, 2010 10:32 AM
17	faster	Aug 31, 2010 6:03 AM
18	possibility to meet other people during breakfast time	Aug 31, 2010 5:03 AM
19	I prefer eating sat rather than standing up.	Aug 31, 2010 4:43 AM
20	Prefer substantial breakfast, not continental	Aug 31, 2010 2:57 AM
21	Venue-provided breakfast is generally very poor quality.	Aug 31, 2010 2:22 AM
22	Hotel breakfast are usually bad, always better to go to a real breakfast place (but time consuming before meetings)	Aug 30, 2010 4:17 PM
23	The hotel breakfast does seem to be higher quality than the venue breakfast. BUT if you need to meet another attendee for breakfast, and if you are staying at different hotels, then someone has to pay for breakfast.	Aug 30, 2010 12:50 PM
24	It depends if my partner is with me or if I'm on my own. On my own I prefer it at	Aug 30, 2010 12:01 PM

	the Venue. With my partner I prefer it at the hotel.	
25	in lodging bill is easier to expense	Aug 30, 2010 9:24 AM
26	networking with other members	Aug 30, 2010 6:38 AM
27	Get a quiet start to the day, catch up	Aug 30, 2010 6:25 AM
28	because it allows for more networking activities and even breakfast BOF meetings ;-)	Aug 30, 2010 5:14 AM
29	possibility to meet other people during breakfast time	Aug 30, 2010 4:37 AM
30	more networking opportunities	Aug 30, 2010 3:58 AM
31	Don't really care, breakfast in the hotel was IETF only.	Aug 30, 2010 3:47 AM
32	I prefer to have a "real" breakfast and seating available (pro hotel) but also like to have breakfast meetings (pro venue)	Aug 30, 2010 1:12 AM
33	carry food and drink into meetings	Aug 29, 2010 11:32 PM
34	because there is salty choice, not only sweets	Aug 29, 2010 10:07 PM
35	Usually much better breakfast instead of the single fruit bowl and bagels	Aug 29, 2010 11:28 AM
36	had to pay at hotel	Aug 29, 2010 9:00 AM
37	better food at the hotel	Aug 29, 2010 8:45 AM
38	Breakfast food choices are typically better, and it's easier to get a breakfast tailored to my personal preferences (about which the IETF certainly does not wish to know!!). That said: at IETF meetings with breakfasts, I often appreciate being able to get a muffin or yogurt on the way to a session if I have not had time for an actual breakfst.	Aug 29, 2010 8:41 AM
39	You need both: the hotel to meet people (unless they are all in different hotels) and the venue when you don't for efficiency.	Aug 29, 2010 8:08 AM
40	Personal: I like to start up the day relaxed, not too much talk ;-)	Aug 29, 2010 6:05 AM
41	Usually greater selection of foods, e.g. cereal.	Aug 29, 2010 2:47 AM
42	Venue breakfast usually unhealthy all-carbs	Aug 28, 2010 5:07 PM
43	It's more convenient if the conference venue is not my hotel.	Aug 28, 2010 2:05 PM
44	Networking	Aug 28, 2010 12:42 PM
45	Hotel breakfast is sometimes expensive, better chances to be on time at the meetings	Aug 28, 2010 12:03 PM
46	Hotel had good food, venue too distant	Aug 28, 2010 8:53 AM

47	It the key time to meet people and talk to them which is why I come to IETF	Aug 28, 2010 8:29 AM
48	Include in room price	Aug 28, 2010 7:58 AM
49	More choice; however in the US I prefer venue breakfasts.	Aug 28, 2010 6:22 AM
50	No big preference. Hotel breakfast is better, but breakfast in venue allows possibility to talk with other people.	Aug 28, 2010 3:19 AM
51	More chance to talk with IETF'ers during breakfast	Aug 28, 2010 2:57 AM
52	don't care	Aug 27, 2010 11:37 PM
53	Relaxing in Hotel	Aug 27, 2010 11:34 PM
54	actually can't check "no difference" this will be my choice	Aug 27, 2010 9:31 PM
55	My room was Euro 55/night w/o breakfast.	Aug 27, 2010 8:47 PM
56	better food! hot food, healthier food, more protein(!!!), more convenient(!!)	Aug 27, 2010 8:32 PM
57	Socializing	Aug 27, 2010 8:28 PM
58	Better selection (hotels have real food, not just sugar).	Aug 27, 2010 7:27 PM
59	For my dietary restrictions (no gluten) there was far more food availabnle at the hotel breakfast	Aug 27, 2010 7:15 PM
60	Fine breakfast at NH	Aug 27, 2010 7:03 PM
61	better selection	Aug 27, 2010 6:49 PM
62	I can eat when I'm hungry rather than when the venue decides to lay out food, so there's no need to fight off the ravenous hordes. This is especially advantageous when your stomach is in another timezone!	Aug 27, 2010 6:25 PM
63	usually many more choices (especially outside the US)	Aug 27, 2010 6:23 PM
64	meeting people for the day begins	Aug 27, 2010 6:18 PM
65	Tends to have more choice, e.g., hot dishes instead of just pastries. Also, tends to be more of a sit-down, real meal than standing around juggling coffee and pastries.	Aug 27, 2010 6:04 PM
66	Better opportunity for socialization with other attendees	Aug 27, 2010 6:01 PM
67	unless included, hotel breakfast is too expensive (and too heavy)	Aug 27, 2010 5:59 PM
68	don't really care. I prefer that the hotel is the meeting venue.	Aug 27, 2010 5:55 PM
69	don't care much	Aug 27, 2010 5:50 PM
70	N/A	Aug 27, 2010 5:33 PM

71	Networking	Aug 27, 2010 5:32 PM
72	Can be helpful for meetings.	Aug 27, 2010 5:31 PM
73	I don't like to talk with people and carry food around	Aug 27, 2010 5:25 PM
74	better breakfast - bagels and softcheese with nowhere to sit isn't my favourite way to have breakfast	Aug 27, 2010 5:04 PM
75	Don't care. I often miss breakfast at IETF meetings :)	Aug 27, 2010 4:57 PM
76	Hotel breakfast includes healty options.	Aug 27, 2010 4:48 PM
77	Easier to socialize.	Aug 27, 2010 4:48 PM
78	More networking time	Aug 27, 2010 4:39 PM
79	Because, given that all but two hotels were Km away, it would mean rushing to eat and then walking. Dumb.	Aug 27, 2010 4:38 PM
80	Slight preference. I picked something up on the way each morning.	Aug 27, 2010 4:38 PM
81	more informal interaction time	Aug 27, 2010 4:33 PM
82	I could sit down and enjoy a good breakfast.	Aug 27, 2010 4:30 PM
83	Hotel breakfasts are very expensive. Not all attendees go to the same hotel - so less IETF socialization. Not all hotels provide breakfast.	Aug 27, 2010 4:28 PM
84	networking	Aug 27, 2010 4:27 PM
85	It gives the option to wake, eat, then go back to my room and shower. Often, when traveling, I will wake up ravenously hungry, and don't want to have to finish my morning routine before I eat breakfast.	Aug 27, 2010 4:22 PM
86	Cheaper + networking	Aug 27, 2010 4:18 PM
87	The hotel provides seating and knows how to manage a breakfast rush. The food is usually better too. I've never yet been to an IETF where the on-site breakfast was average or better, where the seating was adequate, or where the rush was adequately dealt with.	Aug 27, 2010 4:16 PM
88	Networking	Aug 27, 2010 4:11 PM
89	more relaxed; good selection;	Aug 27, 2010 4:11 PM
90	I was covered bed and breakfast	Aug 27, 2010 4:10 PM
91	normally more variety	Aug 27, 2010 4:05 PM
92	venue too crowded and slow like lunch, hotels have better choice	Aug 27, 2010 4:00 PM
93	Venue breakfasts are very often out of something (fruit, yoghurt or so), especially if not early in	Aug 27, 2010 3:59 PM

	Page 3, Q22. Do you prefer breakfast at the hotel or at the conference venue?	
94	More flexible timing	Aug 27, 2010 3:52 PM
95	More chance to interact with other attendees	Aug 27, 2010 3:50 PM
96	networking	Aug 27, 2010 3:50 PM
97	the breakfast at the venue is not good	Aug 27, 2010 3:48 PM
98	I only had breakfast at the hotel once. I think it was nicer.	Aug 27, 2010 3:48 PM
99	Better networking, more fun.	Aug 27, 2010 3:47 PM
100	Possibility of breakfast between morning meetings	Aug 27, 2010 3:47 PM
101	More freedom and choice. Else, my employer does not cover it.	Aug 27, 2010 3:45 PM
102	Conference breakfasts generally do not include protein (e.g. eggs, meat)	Aug 27, 2010 3:45 PM
103	Networking opportuntiies	Aug 27, 2010 3:44 PM
104	Yes	Aug 27, 2010 3:44 PM
105	Is more comfortable.	Aug 27, 2010 3:44 PM
106	More networking opportunities.	Aug 27, 2010 3:43 PM
107	Don't eat much for breakfast, grabbing something quick @ venue is better.	Aug 27, 2010 3:43 PM
108	hotel has better food and a place to sit	Aug 27, 2010 3:42 PM
109	It allows for a working breakfast.	Aug 27, 2010 3:41 PM

1	Food was excellent, but a bit expensive. Might be a "fast food" option or something similar as well.	Sep 8, 2010 4:58 AM
2	Only a quite expensive lunch was served at the venue while there was no time to go into the city	Sep 2, 2010 11:27 PM
3	I bought food from the supermarkets for lunch	Sep 2, 2010 3:08 AM
4	Expensive and needed to wait too long.	Sep 1, 2010 4:19 PM
5	cafeteria food	Aug 31, 2010 11:37 AM
6	But the arrangements helped at the end.	Aug 31, 2010 10:32 AM
7	The only choice for real food was to go to the nearby hotel. Having more choices nearby or better catering would have been a big plus.	Aug 30, 2010 4:17 PM
8	I used the catered lunches at the conference center each day -- these were good.	Aug 30, 2010 9:39 AM
9	Do not believe in dutch hot buffet meal quality; pricing seemed to be a bit high. Only had lunch once, outside the venue.	Aug 30, 2010 6:38 AM
10	the queues for paying on Monday were a bit to long.	Aug 30, 2010 3:58 AM
11	expensive lunch at the MECC	Aug 30, 2010 3:18 AM
12	Sales point perfomance improved after Monday; large seating area very much appreciated	Aug 30, 2010 1:12 AM
13	lunch options SUCKED	Aug 29, 2010 8:45 AM
14	Too few choices. Too long time to get anywhere with a group.	Aug 29, 2010 8:08 AM
15	Except on Monday of course. The single facility and limited seating led to some interesting chance meetings.	Aug 28, 2010 5:07 PM
16	First day (monday) was very poor, others were fine	Aug 28, 2010 2:32 PM
17	It was too expensive.	Aug 28, 2010 12:03 PM
18	Horrible	Aug 28, 2010 8:53 AM
19	Good after logistics mess first day.	Aug 28, 2010 7:19 AM
20	Having everyone in one place made networking and corridor meetings much easier. This benefit more than made up for the lack of choice.	Aug 28, 2010 6:22 AM
21	At the MECC, there was actually only the restaurant of the venue	Aug 28, 2010 2:57 AM
22	I had few lunches because the selection of places was poor.	Aug 27, 2010 11:37 PM
23	Very difficult to have lunch there	Aug 27, 2010 11:34 PM

24	but only once the payment lines were sorted out	Aug 27, 2010 8:32 PM
25	Very hard to obtain good lunch quickly and easily at this venue!	Aug 27, 2010 7:15 PM
26	Little choice and high cost.	Aug 27, 2010 6:25 PM
27	Not having many options was annoying. The in-venue choices were "adequate". I like the option of getting something quick and cheap, but would prefer if it was just an "option".	Aug 27, 2010 6:01 PM
28	Overprices; lacking choice.	Aug 27, 2010 5:56 PM
29	N/A	Aug 27, 2010 5:33 PM
30	convenience was GOOD cost was VERY POOR choices were FINE	Aug 27, 2010 5:25 PM
31	First day -- shambles @ venue so missed lunch. Subsequently, used University which was fast, cheaper, and less hectic. So ... it WAS convenient having a University refectory close by. This seems to have been kept a secret, even if factored in by IAOC, so no banana.	Aug 27, 2010 4:38 PM
32	Better than expected but it would have been nice to select an area with more easily and quickly reachable options.	Aug 27, 2010 4:36 PM
33	proximity was convenient but not the cafeteria style set up. Choice was sorely lacking and it was really annoying that the cafe which normally serves food different than what was available on the venue refused to sell food during IETF lunch hours. It was quite monotonous and annoying to have no choice but the same offerings every day for lunch. The first day was an absolute fiasco.	Aug 27, 2010 4:35 PM
34	There was this nice university mensa next door.	Aug 27, 2010 4:34 PM
35	expensive, low quality.	Aug 27, 2010 4:30 PM
36	Lunch was the biggest down side of Maastricht. Excellent choices in town but not enough time to go to town, eat, and get back in time. Food at MECC was poor and very overpriced.	Aug 27, 2010 4:30 PM
37	MECC was too far from restaurants.	Aug 27, 2010 4:28 PM
38	more places within walking distance would be very good	Aug 27, 2010 4:27 PM
39	No restaurants were anywhere *near* the venue, and the food set up by the convention center was extremely limited, and somewhat reminiscent of high-school cafeteria food.	Aug 27, 2010 4:22 PM
40	On site food quality was fair *at best* and service was slow. Then again service was slow everywhere. On-site seating was not adequate. But, off-site was pretty much a non-option.	Aug 27, 2010 4:16 PM
41	Although it *always* takes at least one day to persuade the venue that we are telling the truth about IETF habits and schedules.	Aug 27, 2010 4:11 PM
42	Sorry, there was not enough time for lunch to make it to anyplace away from the	Aug 27, 2010 4:10 PM

	MECC. That was a problem in Maastricht.	
43	Went from bad to very good, once we found out about the University's lunch counter (across from the MECC). It served good food, and inexpensive too.	Aug 27, 2010 4:07 PM
44	I thought the MECC lunches were very good	Aug 27, 2010 4:05 PM
45	The buffet set up in the lunch room was the only practical option.	Aug 27, 2010 3:55 PM
46	This was a real disaster - the catered food for sale was unappetizing, expensive, and hard to deal with in general.	Aug 27, 2010 3:52 PM
47	Expensive. Little choices	Aug 27, 2010 3:49 PM
48	I was in the huge line Monday. It was a bit of a disaster. I ate lunch in the hotel next door everyday after that.	Aug 27, 2010 3:48 PM
49	High prices, small portions, crowded tables. Not worth the money spent!	Aug 27, 2010 3:47 PM
50	expensive. I would prefer a restaurant to a cafeteria. It was difficult to hold meetings at MECC.	Aug 27, 2010 3:45 PM
51	I had lunch only a couple of times, and had to walk almost half an hour.	Aug 27, 2010 3:44 PM
52	Much better than any US cafeteria operation.	Aug 27, 2010 3:43 PM
53	The food wasn't great, but this was adequate.	Aug 27, 2010 3:41 PM

	Page 3, Q24. For dinner or supper, the availability of dinner venues, convenience, cost and type of choices were:	
1	I was at a good hotel that is known for decent food at decent rates.	Sep 28, 2010 5:16 AM
2	If you were downtown, like I was. Lousy if you stayed near the MECC.	Sep 5, 2010 3:59 PM
3	However, Maastricht was a bit expensive	Sep 2, 2010 11:27 PM
4	Time consuming and tiring to commute into the center of town.	Sep 1, 2010 4:19 PM
5	had to go into city, which was not close	Aug 31, 2010 11:37 AM
6	Dinner could happen in the city center (unlike lunch)	Aug 31, 2010 10:32 AM
7	Good if you go to the city centre, very poor in vicinity of meeting.	Aug 31, 2010 2:22 AM
8	in the city	Aug 30, 2010 6:12 PM
9	NH restaurant was not good, Maastricht city offered enough choices	Aug 30, 2010 1:12 AM
10	going to the city took a while, and the service there wasn't very fast either	Aug 29, 2010 8:45 AM
11	The choices were actually excellent, but there was bot much nearby. The restaurant in my hotel was very good, though, but this would offer too little diversity.	Aug 29, 2010 8:08 AM
12	No Kosher meals were available, did not find any salad bars.	Aug 29, 2010 2:47 AM
13	in the city, and in a place close to the venue that wasn't listed anywhere	Aug 28, 2010 5:07 PM
14	But far from MECC	Aug 28, 2010 8:53 AM
15	Surprisingly little difficulty in finding varied places to eat.	Aug 28, 2010 6:22 AM
16	In the evening, it is easier to go to the city centre	Aug 28, 2010 2:57 AM
17	Too far away.	Aug 27, 2010 11:37 PM
18	I went to central city.	Aug 27, 2010 11:34 PM
19	Restaurants of preferred styles were often hard to find.	Aug 27, 2010 8:32 PM
20	delicious but we had to walk into town which took a while	Aug 27, 2010 7:15 PM
21	...as long as you went into the city centre.	Aug 27, 2010 7:13 PM
22	Ate with colleague's family.	Aug 27, 2010 6:25 PM
23	Nothing near the venue. Difficult to get into town, and poor choices when there.	Aug 27, 2010 5:56 PM
24	N/A	Aug 27, 2010 5:33 PM
25	Probably. Unfortunately I ended up with liquid supper on Thursday due to my choice of (Irish) company! ;-) Nice dinner on Friday.	Aug 27, 2010 5:31 PM
26	I only ate downtown, and every meal was great or excellent.	Aug 27, 2010 5:25 PM

Page 3, Q24. For dinner or supper, the availability of dinner venues, convenience, cost and type of choices were:		
27	with dutch food, you need the walk	Aug 27, 2010 5:00 PM
28	The venue was in the boondocks, with a number of hotels even more so. Walking kept my weight down.	Aug 27, 2010 4:38 PM
29	I didn't use the venue restaurants for dinner.	Aug 27, 2010 4:38 PM
30	As above the "availability" "convenience" and "choice" are all different answers. there was plenty of choice if one had the extended time required to invest in the round trip down town by bus, walking or waiting for a cab to be called to the hotel. The travel time itself is not the problem so much as the wait. My grade reflects the overall difficulty of getting somewhere to have choices other than the repetitive offerings in the MECC. It would have been fine if the two restaurants served food during lunch in the MECC and the one in the NH would seat more than half the restaurant at a time.	Aug 27, 2010 4:35 PM
31	Good at the town center, poor close to the MECC.	Aug 27, 2010 4:34 PM
32	Cafes in town were excellent. Plenty of choices. Prices were quite reasonable.	Aug 27, 2010 4:30 PM
33	For dinner - where time was more free - Maastricht was just fine.	Aug 27, 2010 4:28 PM
34	The food in the city center was excellent. The half-hour walk through industrial areas was not.	Aug 27, 2010 4:22 PM
35	However distance to dinner places meant my nights were later than I'd have preferred.	Aug 27, 2010 4:16 PM
36	With time to walk to the city center, no problem.	Aug 27, 2010 4:10 PM
37	Actually lots of good choices in the city central, but we were too far away.	Aug 27, 2010 3:55 PM
38	as long as you went downtown.	Aug 27, 2010 3:52 PM
39	Far	Aug 27, 2010 3:50 PM
40	Expensive	Aug 27, 2010 3:49 PM
41	It was about 20 minutes walk, but the weather was nice and there were tons of choices. Granted there was one night that seemed like it was shopping night and it seemed like all the locals were out too. Might be nice to have known that, but it didn't really cause any problems - we just had to look a little harder for a place to eat. Turned out all right though.	Aug 27, 2010 3:48 PM
42	Not cheap, but that's expected for Europe.	Aug 27, 2010 3:43 PM

	Page 3, Q26. Which hotel did you stay in?	
1	Hotel Bigarré & Housing	Sep 2, 2010 1:14 PM
2	don't remember	Aug 31, 2010 11:04 AM
3	Bed and Breakfast	Aug 30, 2010 5:05 AM
4	StayOkay	Aug 28, 2010 10:02 AM
5	Hip Hotel	Aug 27, 2010 8:47 PM
6	Novotel Maastricht	Aug 27, 2010 7:13 PM
7	At a colleague's home.	Aug 27, 2010 6:25 PM
8	Galerie Hotel Dis in the scenic part of town. I booked via your Service but then cancelled.	Aug 27, 2010 4:38 PM
9	Hotel Au Quartier	Aug 27, 2010 4:34 PM
10	I stayed out of town in Volkenburg	Aug 27, 2010 4:11 PM
11	La Bergère Apartments	Aug 27, 2010 3:47 PM

1	slow, unrelaibale, overloaded..I had to pay for a hotspot and then later it went free and unusable. Never got my eur 25 back.	Sep 28, 2010 5:16 AM
2	Exceeded Expecations after the IETF free usage was available!	Sep 8, 2010 4:58 AM
3	Had free Internet access in the Hotel 'business area'	Sep 6, 2010 4:57 AM
4	It wasn't the best, but it fit the needs.	Sep 5, 2010 3:59 PM
5	No IPv6 ;-)	Sep 2, 2010 11:27 PM
6	out of service	Sep 2, 2010 1:14 PM
7	Apart Hotel warned that it was bad and it was.	Sep 1, 2010 4:19 PM
8	Before the IETF network was connected to the NH, it was miserable - afterwards it was great.	Sep 1, 2010 4:22 AM
9	crap until IETF took it over (NH hotel)	Aug 31, 2010 11:37 AM
10	I was excellent to be able to use KPN's Wifi for free, it fully compensated the unworking hotel wifi.	Aug 31, 2010 4:43 AM
11	only after takeover by IETF net	Aug 31, 2010 3:18 AM
12	number of IETFers loading the hotel network probably did stay rather low; pre-meeting info seemed to indicate network service for a fee; welcome surprise: it was free	Aug 30, 2010 6:12 PM
13	spotty and slow because my room was at the end of the building, however, it was useful (and thanks to KPN for making it free!)	Aug 30, 2010 4:17 PM
14	Since i made my travel arrgengements through my company travel agency, I needed to pay for the WIFI, so i didn't used it.	Aug 30, 2010 2:46 PM
15	hotel was not used by too many IETF78 attendees - thus wifi did not break down (and was for free all the time - which was the secondary driver in hotel selection)	Aug 30, 2010 6:38 AM
16	was no problem for me - Internet at the meeting was as great as expected ;-)	Aug 30, 2010 5:14 AM
17	fine after the IETF took over :)	Aug 30, 2010 5:08 AM
18	Barely workable for the first days, perfect after the IETF took over	Aug 30, 2010 3:47 AM
19	very, very slow	Aug 30, 2010 3:18 AM
20	Didn't use hotel service, but KPN as offered by XS4ALL	Aug 30, 2010 1:12 AM
21	solid, except anything but 80/443 only worked correctly over ipsec	Aug 29, 2010 6:38 PM
22	Just ports 80/443; PITA	Aug 29, 2010 5:01 PM
23	Worked on Saturday, didn't work for a few days, worked from Tuesday evening onwards with the new orange cable :)	Aug 29, 2010 11:28 AM

24	unsatisfactory at the NH until the IETF NOC took over	Aug 29, 2010 8:45 AM
25	As you know, the NH Internet access was completely unusable until the NOC rewired it. So -- the first couple of days were unsatisfactory, and then it was absolutely fine.	Aug 29, 2010 8:41 AM
26	The hotel provided one-hour of service a night for free. However, there were some neighbors that had an unsecured wireless network that I was able to connect to!!	Aug 29, 2010 2:47 AM
27	(Used KPN once that became free.)	Aug 28, 2010 5:07 PM
28	Was fine until access for ietf ppl was free.... with everybody online for free, it was very poor	Aug 28, 2010 2:32 PM
29	It essentially didn't work.	Aug 28, 2010 2:05 PM
30	As I was in the NH Maastricht, Internet Service improved dramatically once the IETF took over. It should be an absolute requirement to take over the hotel network. It should be a deal breaker if this can not be done.	Aug 28, 2010 11:14 AM
31	Poor but mostly sufficient until IETF ops took over, then good.	Aug 28, 2010 9:09 AM
32	Once the IETF took it over :)	Aug 28, 2010 6:22 AM
33	Used only on saturday before IETF meeting, didn't even try it during the week.	Aug 28, 2010 3:19 AM
34	They did not provide	Aug 28, 2010 3:07 AM
35	Too expensive	Aug 28, 2010 2:57 AM
36	It cost extra so I was not about to pay for it .. the hotel was outlandish enough!	Aug 27, 2010 8:32 PM
37	it didn't work, as there was a problem getting UDP (I only have an IPsec VPN that uses UDP) to work in the hotel. HTTP over TCP worked fine, but I couldn't communicate with my corporation - meaning no email.	Aug 27, 2010 8:32 PM
38	slow...	Aug 27, 2010 7:30 PM
39	Before IETF took it over, it was unusable. Afterwards it was fine, so I am not sure how to answer.	Aug 27, 2010 7:27 PM
40	Until Jim and the fantastic NOC volunteers fixed it, it really did suck.	Aug 27, 2010 7:15 PM
41	too expensive in room	Aug 27, 2010 7:03 PM
42	Unsatisfactory before the IETF NOC took over and after they left.	Aug 27, 2010 6:04 PM
43	I only used on Saturday before sessions began. It worked then, sufficiently for my needs. (I used both the "free" lobby service and the paid service from my room.) I was annoyed that the "free" service in the lobby was limited to 30 minutes before getting another chit.	Aug 27, 2010 6:01 PM
44	It was fine the first night or two, but then they made the the wifi free to everyone	Aug 27, 2010 5:55 PM

	(I had already paid for a week - poor planning on both sides) and the internet was awful after that!	
45	N/A	Aug 27, 2010 5:33 PM
46	But I was only there at the end of the week after the fixes,	Aug 27, 2010 5:31 PM
47	was useless until the meeting network took over mid week. Still have had no response to my request for a full week's access (€70!)	Aug 27, 2010 5:04 PM
48	sucked until noc fixed it	Aug 27, 2010 5:00 PM
49	The Net access was exorbitantly priced, though free the first day. It didn't work that well the first day, either, so I didn't buy it again. On a couple days I found an open access point and used it from my hotel. It barely worked, but I could check email.	Aug 27, 2010 4:57 PM
50	Only web were available and ssh was filtered.	Aug 27, 2010 4:39 PM
51	Until the shambolic "WiFi for Free" announcement half way through the week, non-existent. Then just slow.	Aug 27, 2010 4:38 PM
52	My hotel provided great Internet for free (with the room).	Aug 27, 2010 4:38 PM
53	Sucked until ietf took over.	Aug 27, 2010 4:36 PM
54	Very poor that service was not included in room rate	Aug 27, 2010 4:35 PM
55	No hassle at all. Perfect speed.	Aug 27, 2010 4:34 PM
56	IETF network to the rescue	Aug 27, 2010 4:33 PM
57	Not available in rooms. Available for a fee in lobby only. This was unexpected.	Aug 27, 2010 4:30 PM
58	Because everyone else said is was unsatisfactory, so I didn't bother to even try	Aug 27, 2010 4:28 PM
59	Was unacceptable at the start of the week, thanks to the NOC team, it was good by the end of the week.	Aug 27, 2010 4:28 PM
60	KPN network was mostly ok, excepet for the once-an-hour reauthentication	Aug 27, 2010 4:27 PM
61	Holy cow. I can't believe how thoroughly we failed to impress upon Swisscom what would happen if they left their normal network in place. That was the most spectacular network failure I've ever seen in my life.	Aug 27, 2010 4:22 PM
62	Once the IETF took over Internet Service in my room -- it was wonderful! Once again, I see this as the IETF going above and beyond what I would expect.	Aug 27, 2010 4:20 PM
63	This is the biggest drawback of IETF 78 that NH Masstricht did not provided free Internet in the room.	Aug 27, 2010 4:20 PM
64	unsatisfactory until IETF took over the service	Aug 27, 2010 4:11 PM
65	Unsat until the NOC took over	Aug 27, 2010 4:09 PM

66	Too costly, later, too inefficient.	Aug 27, 2010 4:07 PM
67	slow and congested	Aug 27, 2010 4:05 PM
68	I paid for it when I came in, and then started measuring it. I had a consistent loss rate of at least 1% and as high as 28% all week. That was also true of Swisscom in other hotels I stayed in the following week, the only exception being Swisscom in the NH Brussels. Swisscom clearly has no idea how to provision an Internet service.	Aug 27, 2010 4:01 PM
69	Good after IETF took over:)	Aug 27, 2010 3:59 PM
70	Internet was mostly useless until the IETF took over mid-week.	Aug 27, 2010 3:55 PM
71	basically didn't work on some days, the rest of the time it was SLOW.	Aug 27, 2010 3:52 PM
72	Was not included, so just used my phone's data access tethered to my laptop.	Aug 27, 2010 3:51 PM
73	So overloaded in the evening that it was useless.	Aug 27, 2010 3:50 PM
74	Slowwwwwww	Aug 27, 2010 3:49 PM
75	Worked somewhat ok first day, but after that KPN openend up the service (I paid for..) for free to all of IETF and then connectivity sucked.. :)	Aug 27, 2010 3:49 PM
76	It worked well after they NOC guys worked their magic!	Aug 27, 2010 3:48 PM
77	good at the end..	Aug 27, 2010 3:47 PM
78	House of 6 apartments had a decent ADSL2+ pipe to itself, with unfiltered wired+wifi connections available in all rooms for free. I appear to have been in the lucky minority in finding accommodation with good connectivity!	Aug 27, 2010 3:47 PM
79	too expensive, didn't work well	Aug 27, 2010 3:45 PM
80	I was very slow (although usable for my needs) but the worst part was the port blocking. Only http/s was available.	Aug 27, 2010 3:44 PM
81	Terrible until the IETF stepped in to solve the problem (thanks!)	Aug 27, 2010 3:44 PM
82	Once the hotel network was connected to the IETF network, mostly useless before.	Aug 27, 2010 3:43 PM
83	Free Internet was regularly interrupted by ads in a fashion that took down my VPN. Partly my choice, as I chose not to pay for no-advertising service.	Aug 27, 2010 3:43 PM
84	it was fine once the IETF took over the hotel's network	Aug 27, 2010 3:42 PM
85	The Hotel Apart blocked all outbound ports except 80 and 443. That said, the speed was stellar.	Aug 27, 2010 3:41 PM

1	Very friendly staff at the Derlon.	Sep 5, 2010 3:59 PM
2	Front desk were friendly though the cleaning staff were terrible - nothing was done in the rooms except the bed was made. Did not replace dirty coffee cups/glasses and did not provide additional tissues/toilet paper. What was in the room on arrival was all that had for six days.	Sep 1, 2010 4:19 PM
3	Very cheerful and helpful	Aug 31, 2010 10:32 AM
4	IETF rate for hotel was higher than standard rate, I realized this too late	Aug 31, 2010 5:03 AM
5	I enjoyed staying in a small hotel	Aug 30, 2010 9:39 AM
6	They were very unflexible, refused to help.	Aug 28, 2010 3:19 AM
7	Hotel staff were helpful.	Aug 27, 2010 7:27 PM
8	Tried to add back breakfast at check in - I had specifically excludxed it. And had to be badgered to solve it. To be honest I felt the NH was a very basic hotel for an allegedly 4 star hotel. I paid a rather lower price than was specified on the IETf site, but it still seemed rather expensive for the quality of hotel provided,.	Aug 27, 2010 5:31 PM
9	they lost two packages	Aug 27, 2010 5:00 PM
10	Olaf's plenary comment about Dutch service was right. I will say neutral because my understanding is that one really can't generally expect good service in NL.	Aug 27, 2010 4:35 PM
11	Very friendly and very helpful at all times.	Aug 27, 2010 4:30 PM
12	they spoke english	Aug 27, 2010 4:27 PM
13	They were overwhelmed at check-in and checkout. Room availability for people arriving from overseas was pretty bad (i.e. nothing until 2-3 PM).	Aug 27, 2010 3:52 PM
14	It's Europe they don't have service like they do in the states. I just got over it and ordered two at a time ;)	Aug 27, 2010 3:48 PM
15	Very good people.	Aug 27, 2010 3:43 PM
16	The NH management's handling of the net issues was amazing.	Aug 27, 2010 3:41 PM

1	Had to leave friday at 12pm	Sep 6, 2010 4:57 AM
2	I should have, but didn't plan correctly	Aug 31, 2010 11:37 AM
3	Friday evening flight, even though I attended the last session on Friday.	Aug 31, 2010 2:22 AM
4	flew out Friday night	Aug 29, 2010 5:01 PM
5	I had a noon flight out of Amsterdam, on Saturday. I was not comfortable that I had enough time to take the train to Schiphol on Saturday morning: one small screwup (by me) in picking trains, and I would miss my international flight. I *would* have left Friday night, if I had not managed to get into someone else's car service driving to Schiphol. I considered the "learn the train system" aspect of the Maastricht venue to be a serious FAIL.	Aug 29, 2010 8:41 AM
6	I had to leave Friday afternoon to make the evening flight out of Brussels (which is more convenient to reach than Amsterdam).	Aug 29, 2010 8:08 AM
7	Left Wed evening!	Aug 29, 2010 2:47 AM
8	Left Friday afternoot to catch my plane from Schiphol save evening	Aug 28, 2010 7:39 AM
9	Right after all Friday sessions. I left for Brussels by trains.	Aug 27, 2010 11:34 PM
10	using train to Brussels, which didn't worked as expected	Aug 27, 2010 9:31 PM
11	I left via train to BRU. Spent the night at BU airport (and got ripped off by the taxi from the train station there), then flew out to the US on Saturday.	Aug 27, 2010 8:32 PM
12	Stayed overnight at LHR due to scheduling.	Aug 27, 2010 7:27 PM
13	I travelled to Amsterdam via train and had a social/personal visit before leaving via Schipol.	Aug 27, 2010 7:15 PM
14	I had a flight on Friday night from Amsterdam	Aug 27, 2010 6:49 PM
15	Left on Saturday morning.	Aug 27, 2010 6:25 PM
16	I left the IETF Thursday evening and fly out Friday morning. Move the Social to Friday evening and maybe more will stay for Friday meetings!	Aug 27, 2010 5:55 PM
17	n/a	Aug 27, 2010 5:31 PM
18	Despite the apparent difficulty some people have with train travel, I found the trains to be fine. The local from Maastricht to the Belgian border was a little crowded, but I survived.	Aug 27, 2010 4:57 PM
19	I left, via train, early Friday morning. I chose this after the WG schedule was finalized. Eastward train connections were terrible.	Aug 27, 2010 4:38 PM
20	Not to skew measurements: I left Friday morning.	Aug 27, 2010 4:36 PM
21	With the Maastricht-Brussel express not running (EVEN THOUGH THE G--D--- WEB SITE SAID IT WOULD BE), there was no way to leave Maastricht on	Aug 27, 2010 4:22 PM

	Saturday morning and still get to Brussels in time for my flight. I didn't find out about this EPIC FAILURE until after I got to Europe, so I had to eat the cost of Friday night at the NH, and book another hotel room in Brussels.	
22	Left by rail on Friday morning	Aug 27, 2010 4:20 PM
23	stayed for addiitonal iesg meeting	Aug 27, 2010 4:11 PM
24	Left via train Sat am to Dusseldorf (3hrs). Available flights were following morning.	Aug 27, 2010 4:07 PM
25	Friday AM	Aug 27, 2010 4:05 PM
26	Had to leave a day early due to Maastrct not being a major international airport and the necessity to travel to Amsterdam. Meetings should only be held in cities with intrenational hubs the time lost in commuting to minor cities is not acceptable.	Aug 27, 2010 4:00 PM
27	Went to Dusseldorf on Friday and flew home on Saturday from there.	Aug 27, 2010 3:53 PM
28	Took the train back up to Schiphol Friday late PM and spent Saturday in Amsterdam	Aug 27, 2010 3:52 PM
29	stayed in Cologne - couldn't fly out of Frankfurt until 5 pm Saturday	Aug 27, 2010 3:45 PM
30	Trains to Brussels for flight on Sunday.	Aug 27, 2010 3:43 PM
31	I should have left Friday and stayed at a hotel at the airport, but didn't think about it ahead of time	Aug 27, 2010 3:42 PM

Page 4, Q31. How would you rate the wireless service, the NOC, help desk and terminal room?

1	having eduroam was a great plus!	Sep 13, 2010 4:50 AM
2	The wireless was nice and solid for me.	Sep 5, 2010 4:02 PM
3	4to6 tunnel advertisement from one user sucked. Quite often Internet was simply not accessible. Wireless access points were suited well	Sep 2, 2010 11:29 PM
4	Used the eduroam wireless network, as it was available. It provided excellent service.	Sep 1, 2010 6:29 AM
5	My wireless connection was kind of reset many times cutting down my VPN tunnel at each time.	Aug 31, 2010 10:37 AM
6	Terminal room was too noisy to work. Too much discussion. A strict no meeting/speaking policy is required.	Aug 31, 2010 8:35 AM
7	The portal and 802.1X authentication did not work well and it was not possible to debug issues satisfactorily.	Aug 30, 2010 10:18 PM
8	Help Desk helped to shutdown music in terminal room	Aug 30, 2010 6:14 PM
9	Uneventful, which means that it was good :)	Aug 30, 2010 4:21 PM
10	The printers were REALLLY REALLLLLLY slow!	Aug 30, 2010 12:01 PM
11	IEEE 802.1X-based authetication did not work at all despite of serious efforts. (Corporate laptop using Windows XP)	Aug 30, 2010 7:59 AM
12	The large seating area with chairs and tables and WLAN access was of very much help for side meetings!	Aug 30, 2010 1:14 AM
13	The rescue of the NH hotel network was wonderful, filled with wonder.	Aug 29, 2010 11:34 PM
14	I tried to catch up with email, but connection broke and had no time to fix it bevcause of business (talking to people, listeing in wg). Later I heard there were many problems with the wireless network. But it did work briefly.	Aug 29, 2010 6:10 AM
15	eduroam FTW	Aug 28, 2010 5:08 PM
16	Maybe wireless problems are related to OS driver problems.	Aug 28, 2010 12:05 PM
17	Wireless expectations have been set high by past IETFs, not sure you could ever exceed them :-)	Aug 28, 2010 9:11 AM
18	Wireless authentication was problematic. Never really got 802-1x working and other stuff was constant PITA.	Aug 28, 2010 8:34 AM
19	Friendly staff!	Aug 28, 2010 5:06 AM
20	Had some problems printing stuff in the terminal room. That is usually the only reason people use terminal room, i.e. print boarding passes, maps etc before leaving back.	Aug 28, 2010 3:21 AM
21	NOC did a great job fixing the network. The Terminal room wired networks had	Aug 28, 2010 2:59 AM

	lots of outages (mainly because of power drop)	
22	printers did not work on friday	Aug 27, 2010 11:03 PM
23	Wireless connectivity was adequate, but Internet throughput was abysmal, to the point that voice conversations on Skype were basically impossible).	Aug 27, 2010 8:52 PM
24	NH hotel wireless access was excellent once fixed. A complete disaster before that (well known by all on both points).	Aug 27, 2010 7:05 PM
25	My wireless expectations are quite high given previous experiences that "Exceeded Expectations" is all but impossible. VPN dropped a couple of times, but otherwise quite satisfactory.	Aug 27, 2010 6:32 PM
26	With good wireless I've found the terminal room less and less necessary. Sometimes a the access to a printer is nice though.	Aug 27, 2010 6:06 PM
27	Seemed upto the usual high standard in the venue.	Aug 27, 2010 5:35 PM
28	Terminal rooms, which have windows and are close by to the rest of the meeting rooms, are great! This was fulfilled at Maastricht.	Aug 27, 2010 5:07 PM
29	Superb network.	Aug 27, 2010 4:57 PM
30	While it improved over time, the wireless started off shaky. Neutral is aggregate grade.	Aug 27, 2010 4:44 PM
31	When initially asked about water availability was sent on a quest to find some number of key people to ask them rather than having a way to pass feedback like this along. Suggestion is to keep a comment journal and have those key people notified or check the journal several times a day.	Aug 27, 2010 4:43 PM
32	The Help Desk and the support in the terminal room did a good job of staying on top of things and jumping on problems right away.	Aug 27, 2010 4:41 PM
33	Better wireless than I've had pretty much anywhere.	Aug 27, 2010 4:40 PM
34	Wireless security did not work for windows PC - had to use Ethernet cable. Worked fine for BSD. Did not contact the NOC but they were excellent because there was no need to contact them.	Aug 27, 2010 4:38 PM
35	The many tables in the big hall (where lunch was also served) were very helpful.	Aug 27, 2010 4:35 PM
36	given everyone has a laptop these days, maybe we no longer need a terminal room?	Aug 27, 2010 4:32 PM
37	had to use the portal page	Aug 27, 2010 4:32 PM
38	Wireless was complete crap on my laptop. The NOC tracked it down to a problem with the base station layout (lots and lots) and the Intel chipset in the laptop. No solution was forthcoming, sadly. Not everybody has a Mac!	Aug 27, 2010 4:31 PM
39	The printer configuration for Macs was far more complicated than it needed to be: the published means for using them did not work, and the workaround was	Aug 27, 2010 4:29 PM

Page 4, Q31. How would you rate the wireless service, the NOC, help desk and terminal room?

	only spread via word-of-mouth.	
40	very slow.	Aug 27, 2010 4:01 PM
41	Terminal room + lunch area is not a good idea. It's loud and crowded.	Aug 27, 2010 3:50 PM
42	The NOC team did a spectacular job and I very much appreciate the effort that went into the meeting network.	Aug 27, 2010 3:50 PM
43	The wireless login portal was a pain, and prevented several of my devices from connecting. If you want to offer security, please use WPA, not a portal, to control access.	Aug 27, 2010 3:47 PM
44	Getting 802.1 authentication working was a bit tricky.	Aug 27, 2010 3:44 PM

Page 4, Q33. If yes how would you rate your WebEx use on site?

1	WebEx was good. But only some meetings had WebEx.	Aug 31, 2010 10:46 AM
2	I totally object to the promotion of a proprietary technology and proprietary brand by the IETF. Would you find it appropriate if the RFC Editor started to use Microsoft's Word promote it by using "Word" instead of "a word processor", just because Microsot would provide it for free to them... Ok, the comparison is possibly not perfect, but you get the idea. There should be a clearer process to select and define the official IETF tools, and at the very least, the IETF should refer to this tool without promoting Cisco's brand.	Aug 31, 2010 4:52 AM
3	Not because of IETF people but Sunday night we had a room for a meeting and due to stolen laptop the Webex did not work.	Aug 27, 2010 7:18 PM
4	WebEx is too complicated in handling and has minimal support for Linux. You might want to consider alternatives such as Adobe Connect.	Aug 27, 2010 4:02 PM
5	audio was pretty useless	Aug 27, 2010 3:54 PM

	Page 4, Q34. If Yes how would you rate your Jabber experience?	
1	I used Jabbe on site, to follow parallell sessions. Worked fine, but WG chairs should make sure - in advance if possible - to assign Jabber scribes!	Sep 8, 2010 4:59 AM
2	the jabber rooms for the RGs are not working, even though they are announced on the meeting agenda (html version).	Sep 1, 2010 9:08 AM
3	most meetings nobody was jabber scribing.	Aug 31, 2010 10:46 AM
4	I can't find a client that matches my taste and working habits, nothing about jabber itself.	Aug 30, 2010 4:21 PM
5	OK to see which item is discussed	Aug 30, 2010 3:48 AM
6	very dependant on the jabber scribe, one was very good, another one quite poor	Aug 30, 2010 3:30 AM
7	I still find jabber very useful for keeping tabs on concurrent meetings.	Aug 29, 2010 8:43 AM
8	Depends on the scribe	Aug 28, 2010 2:35 PM
9	did not use	Aug 27, 2010 11:39 PM
10	just by seeing jabber, I could not figure out what is happening at the WG session. More detailes need to be conveyed.	Aug 27, 2010 7:35 PM
11	Without Jabber scribe, it was impossible to follow discussion or participate. Since I was in another session, I couldn't listen to streaming audio.	Aug 27, 2010 7:29 PM
12	Jabber scribe process seems to work well now	Aug 27, 2010 7:18 PM
13	Again, my expectations are quite high given previous experiences so "Exceeded Expectations" is all but impossible.	Aug 27, 2010 6:32 PM

1	Not enough conveniently placed bathrooms, don't like lecture-style halls - not enough room for your laptop and hard to get out of the middle of a row for any reason during the meeting, like to speak at the mike. I much prefer meetings with tables or free chairs.	Sep 5, 2010 4:02 PM
2	The rooms were either too small or too big.	Sep 1, 2010 4:20 PM
3	For many rooms, the toilets where too far enough.	Aug 31, 2010 4:52 AM
4	There were some power problems in the rooms.	Aug 30, 2010 9:41 AM
5	only complain was that it was located so far from other hotels/restaurants	Aug 29, 2010 6:39 PM
6	the rooms were either too small or massively too big. neither worked particularly well.	Aug 29, 2010 8:47 AM
7	The arrangement with the many tables available throughout the day was excellent. To be encouraged for future events. Allowed to talk or work or have coffee.	Aug 29, 2010 8:13 AM
8	Many of the auditoriums were just too large and the seats were not very comfortable.	Aug 29, 2010 2:50 AM
9	Once they switched on the air. (Some rooms were too small.)	Aug 28, 2010 5:08 PM
10	Dreadful. No food, quite somber, way too far from city center and hotels, no informal seating other than the terrible cafeteria.	Aug 28, 2010 8:56 AM
11	The room available with tables and power was incredibly useful. Once water was provided everything was excellent.	Aug 28, 2010 6:24 AM
12	Too small rooms	Aug 28, 2010 2:59 AM
13	rooms were ok, but lots of stairs getting between the rooms.	Aug 27, 2010 8:35 PM
14	What does "Meeting Facilities" mean? Is it a code-word for "toilets"?	Aug 27, 2010 6:32 PM
15	I thought the meeting place was nice, but slightly too far from the hotel and not much choice for eating.	Aug 27, 2010 6:06 PM
16	some rooms were too small	Aug 27, 2010 5:59 PM
17	Location was ridiculous.	Aug 27, 2010 4:50 PM
18	Initial glitches included lack of drinking water	Aug 27, 2010 4:47 PM
19	If you mean the building, Vicious AirCon gave me a headache All Week. Rooms were variable, but always [unavoidably] are (since at least Munich).	Aug 27, 2010 4:45 PM
20	Lots of break out space with cafeteria area and unused, yet unlocked conference rooms upstairs. Ii always enjoy plenaries more in a room designed for such things. Hotel ball room seats are uncomfortable after 30-45 minutes. having a desk in the plenary seats was nice. Acoustics made it easy to hear.	Aug 27, 2010 4:44 PM

21	We scheduled a private webex meeting in a room and all the audio equipment was removed. Projector barely arrived on time.	Aug 27, 2010 4:43 PM
22	The best thing was the Treaty meeting room. Everything else was fine.	Aug 27, 2010 4:40 PM
23	PWE room was too small but we jammed in. Otherwise all of the meetings I was in had plenty of room.	Aug 27, 2010 4:38 PM
24	some rooms were bit too small.	Aug 27, 2010 4:32 PM
25	facilities were ok.. things were better once water coolers were put in most rooms	Aug 27, 2010 4:32 PM
26	better than Stockholm	Aug 27, 2010 4:30 PM
27	Soom rooms were too small for some WG sessions	Aug 27, 2010 4:21 PM
28	Either too small or too large meeting rooms...	Aug 27, 2010 4:19 PM
29	Audio was great. As a WG chair I liked those room which had some technician on site to handle audio and beamer. As a presenter the lecterns with built-in display were most useful, as I could see the content of the slide I was presenting at the time. [Or negatively expressed: I really hate it while I am presenter and frequently have to turn around (showing my back to the audience) just to check what's on the current slide.] Having a display that the speaker can see while looking towards the audience in every room would be a real improvement.	Aug 27, 2010 4:02 PM
30	Apart from the inconvenient location, the miz of room sizes was sub-optimal - not enough "mid-sized" rooms - for most of the WG sessions I was in the room was either too big or too small.	Aug 27, 2010 3:54 PM
31	There were more than a couple of rooms that seemed to be way over crowded, but that might have been the fault of the person who made the session request. The thing I didn't really like was the gathering area. Though it was big it didn't really seem to gathering like.	Aug 27, 2010 3:52 PM
32	Larger rooms please..	Aug 27, 2010 3:50 PM
33	It seems the IETF needs little rooms for 50 and big rooms for 200, not little rooms for 20 and big rooms for 800.	Aug 27, 2010 3:47 PM
34	Many of the conference rooms were WAY too small. I couldn't attend one meeting due to overcrowding.	Aug 27, 2010 3:46 PM
35	As usual, some rooms were too small and didn't have enough power outlets	Aug 27, 2010 3:46 PM

1	The snacks were OK, but they needed more variation from day to day.	Sep 5, 2010 4:02 PM
2	Sometimes they came quite late, first off only chocolate -> more fruits and yoghurts (better at the end of the week)	Sep 2, 2010 11:29 PM
3	I would have preferred fewer waitstaff and wider selection of beverages. We don't need people to open the bottles for us	Sep 2, 2010 3:12 AM
4	This time there was not enough - if arrived late, there was nothing left. And the breaks with only green sticks to eat were very poor. I only was able to obtain a piece of fruit 1x.	Sep 1, 2010 4:20 PM
5	No coffee between sessions - people, come on!	Sep 1, 2010 7:16 AM
6	food at breaks was good, but lunch was not	Aug 31, 2010 11:38 AM
7	Good even if the food was disappearing very quickly, specially during the cookie break.	Aug 31, 2010 10:37 AM
8	Asparagus where great !	Aug 31, 2010 4:52 AM
9	Since breakfast was in hotel, venue-provided food unimportant, but coffee was poor.	Aug 31, 2010 2:24 AM
10	Beverages were OK.	Aug 30, 2010 4:21 PM
11	I would prefer a wider variety of food choices, especially more healthy food.	Aug 30, 2010 9:41 AM
12	too few pieces of cake during the afternoon break :)	Aug 30, 2010 6:40 AM
13	Drinks were allright, food was mostly leftovers when I dropped in after my meetings.	Aug 30, 2010 5:08 AM
14	only a small choice where to go for lunch	Aug 30, 2010 3:30 AM
15	there is no salty food at breaks...	Aug 29, 2010 10:08 PM
16	break food was good; lunch was meh	Aug 29, 2010 6:39 PM
17	food service during the breaks erratic. sometimes, there wasn't anything, sometimes there clearly wasn't enough, and sometimes there was much too much	Aug 29, 2010 8:47 AM
18	Did not get much too eat, but one can consider this a plus.	Aug 29, 2010 8:13 AM
19	= I stayed alive.	Aug 28, 2010 5:08 PM
20	too few cookies, fruits etc. in the first day, no water in meeting rooms at first day.	Aug 28, 2010 12:05 PM
21	it was not as convenient as it has been at other meetings but it was tolerable.	Aug 28, 2010 11:17 AM
22	After the logistics mess Monday.	Aug 28, 2010 7:21 AM
23	Bottled water please.	Aug 27, 2010 11:36 PM

24	blessed to get Diet Coke (of Coke Light) in the morning. That was EXCELLENT!!!! and I believe it was a first.	Aug 27, 2010 8:35 PM
25	Amazing that the brownies were not over-sweet. They were wonderful!	Aug 27, 2010 7:29 PM
26	I was ok, but many colleagues found the food unsatisfactory/insufficient though they did try to correct mid week	Aug 27, 2010 7:18 PM
27	I didn't see a lot of food. It tends to go quite quickly. Serve in batches to make it last for latecomers who are caught up at the end of the previous WG!	Aug 27, 2010 6:32 PM
28	in general - need more diet sodas (we're getting older!) - often run out of diets first.	Aug 27, 2010 6:24 PM
29	Beverage service was fine, food tended to be a little weird. Do the Dutch not understand the concept of 'cookies'?	Aug 27, 2010 6:06 PM
30	Kind of expensive in the NH hotel and the meeting venue	Aug 27, 2010 5:51 PM
31	Gripe: Friday day pass doesn't get you any food or beverage!!!	Aug 27, 2010 5:35 PM
32	food at snack breaks often hard to find, and waiting-staff with bottle openers not efficient way to get drinks in a short break.	Aug 27, 2010 5:06 PM
33	Food was terrible, and choices were basically limited to the single vendor inside the meeting hall. There was no possible way to leave for lunch and come back. Having the same options for 5 days was horrible.	Aug 27, 2010 4:50 PM
34	Enough coffee and Tea (with MILK rather than cream) and occasionally interesting snacks; Better than the traditional Yankee Brownies.	Aug 27, 2010 4:45 PM
35	Adequate access to water is an absolute must especially when there is not even a store where one can purchase it near by. Even though coolers were put out, several did not function. The breaks did not provide enough water. Caffeinated beverages use more water to digest than they contain and dehydrate. Water, water, water and access to it at will!	Aug 27, 2010 4:44 PM
36	Initially sucked but ended very well. Appreciated choices other than pure junk food. I'm diabetic so would like but do not expect some non-pure carb choices.	Aug 27, 2010 4:43 PM
37	Having a LIGHT lunch option was important to me. It was always a salad, but that's fine.	Aug 27, 2010 4:40 PM
38	Coffee came and went too fast. Easy to miss if a meeting discussion went over time limit. There was a lack of working water coolers for much of the meeting.	Aug 27, 2010 4:38 PM
39	no cookies, snacks went fast most days	Aug 27, 2010 4:32 PM
40	I took a picture of what they served at the Chairs' Training Session because it was so comically bad. Day-old rolls, one with a single slice of cheese; the other with a single slice of ham. The overpriced food they sold to a captive audience for lunch was typical of institutional cafeterias.	Aug 27, 2010 4:29 PM
41	The gatekeepers handing out drinks just got in the way.	Aug 27, 2010 4:16 PM

42	It is boring if one has to ask for coffee to be poured or lemonade to be opened...	Aug 27, 2010 4:00 PM
43	Other than the lunches, it was ok.	Aug 27, 2010 3:54 PM
44	They got slammed on Monday, but the food was fine. Nothing to write home about but it was fine.	Aug 27, 2010 3:52 PM
45	It got better in the end but in the beginning it was quite few cookies and almost no fruit. Drinks were okay, though.	Aug 27, 2010 3:50 PM
46	I can't understand why we pay people to pour coffee.	Aug 27, 2010 3:47 PM
47	Not as many options as previous meetings.	Aug 27, 2010 3:46 PM
48	the snack breaks were good, but the lunch wasn't	Aug 27, 2010 3:46 PM

1	Ice cream day! Also candy/popcorn day! These have been very popular in the past.	Sep 5, 2010 4:02 PM
2	Native IPv6 access at the hotels like in Hiroshima. Better Wireless LAN Internet access, better lunch opportunities	Sep 2, 2010 11:29 PM
3	Maastricht was a good location for a meeting. I don't mind travelling an extra half day by ground transportation for a meeting that will last a week.	Sep 2, 2010 3:12 AM
4	For overseas travellers, need to have the venue close to the international airport. Navigating trains/busses, after no sleep, is not appropriate - and not safe for women travelling alone. Attending IETF is not for the purpose of sightseeing/excitement of navigating new countries. So the travel should be as efficient as possible.	Sep 1, 2010 4:20 PM
5	Never have it in Maastricht again - having no airport is insane.	Aug 31, 2010 11:38 AM
6	A good Wireless access and power plugs would be much appreciated	Aug 31, 2010 11:05 AM
7	the remote audio streaming was only partially working. For remote participation to work you really do need WebEx *and* working audio...	Aug 31, 2010 10:46 AM
8	keep going ! I think being able to lodge in the hotel premises is important for rest and corridor discutions. Then, having restaurants nearby, places to seat comfortably and some food and drinks to get during the breaks are the things to get, and you usually succeed in fixing almost everything from day two !	Aug 31, 2010 10:37 AM
9	Don't require a long train ride from the airport to get to the venue. This made a long trip intolerable.	Aug 30, 2010 10:18 PM
10	Better food, better matching between expected attendance and room size (HASMAT was too crowded for the small room)	Aug 30, 2010 4:21 PM
11	- Walking distance to hotel for higher percentage of attendees - Closer to restaurants and City Centre (usually better choices for food, entertainment, lodging, etc), this removes the burden to provide better food choices at the site!	Aug 30, 2010 10:26 AM
12	provided the meeting agenda earlier in order to allow travel planning	Aug 30, 2010 7:44 AM
13	Create a separate outlet for meeting-related whining. The IAOC plenary was insufferable.	Aug 30, 2010 7:04 AM
14	More lunch options.	Aug 30, 2010 7:04 AM
15	some rooms were far too small - some had entrance problems (main door was unusable - useful door was not signed)	Aug 30, 2010 5:16 AM
16	Either stop providing cookies or make sure, that also participants in meetings have a chance to get some. A wider variety in lunch options would be great.	Aug 30, 2010 5:08 AM
17	Meeting location should be downtown, not in an isolated area.	Aug 30, 2010 2:37 AM
18	availability of lunchtime food is really important, more than availability of dinner foord	Aug 29, 2010 11:34 PM

19	give salty foods at breaks	Aug 29, 2010 10:08 PM
20	I like the fact that IETF meeting are held in smaller cities rather than major hubs. I would urge the IAOC to continue that.	Aug 29, 2010 5:47 PM
21	Try Dublin again:-)	Aug 29, 2010 5:02 PM
22	I don't like taking a long train ride after a long plane ride. Pick a bigger european city. London or Paris or Madrid are good places.	Aug 29, 2010 9:02 AM
23	Put the meeting somewhere accessible by a mode of transport we've all learned (planes). Have a single common area for relaxing with beer and wine to run into other people and get hallway work done.	Aug 29, 2010 8:43 AM
24	Please choose a venue with an airport. The biggest difficulty with Maastricht was that you had to rely on tight train connections (I am used to trains so I am not complaining as all the folks on 78 attendees list) or try to account for Friday afternoon traffic jam on your 100+km journey to the airport. This makes you have to leave the meeting unnecessarily early. And, no, staying yet another day is not an option.	Aug 29, 2010 8:13 AM
25	No suggestions, lunch could have been better, but was ok.	Aug 29, 2010 6:10 AM
26	Find a venue whose rooms are not just numerous, but rather have rooms that are appropriate to the work - some of the auditoriums were too large whereas some of the other rooms were overcrowded!!	Aug 29, 2010 2:50 AM
27	The open seating/lunch area was a real asset for getting work done.	Aug 28, 2010 5:08 PM
28	Dont go for a nice city, go for a good venue! There should be a internat. Airport pretty close. I am at the meeting to work, not for vacation. I dont want to waste too much time with traveling	Aug 28, 2010 2:35 PM
29	The IETF needs to take over hotel networks. As many hotels as possible. This should be a deal breaker when it can not be done. I really like the public transportation option. Being able to use the bus was fantastic.	Aug 28, 2010 11:17 AM
30	Must be in a city center, with hotels and restaurants in short walking distance.	Aug 28, 2010 8:56 AM
31	LIke a location that is near major international airport, has hotels and food near facility, and can host a major conference. Very happy to pay more. Every other conference I go to charges at least twice and often 3 times what IETF does - please raise your rates and run a professional conference where we can get effective work done.	Aug 28, 2010 8:34 AM
32	More general meetings where any issues, including ideas for new topics for IETF to work on, within the applicaton area.	Aug 28, 2010 8:00 AM
33	Scrap the Admin Plenary, giving more time for WG sessions.	Aug 28, 2010 6:24 AM
34	1. Less fee. 2. More BOFs 3. Less fee for hotels.	Aug 28, 2010 3:09 AM
35	make sure it is a city with international airport or good train system	Aug 27, 2010 9:32 PM

36	Hire somebody with a clue to negotiate with hotels. Not only were the conference rates in Maastricht outrageous, the posted rates for the next meeting in Beijing are (amazingly) even worse. There is no excuse for a "conference rate" of nearly $200/night in Beijing in November, not even gross stupidity.	Aug 27, 2010 8:52 PM
37	choose venues where most attendees can stay at the venue (i.e., a hotel with a convention center), with many more choices of restaurants & bars within 5 minutes walking distance.	Aug 27, 2010 8:35 PM
38	I would not go to Maastricht. The accommodations were just deplorable and high priced. I don't mind paying for a room if you get value for your money.	Aug 27, 2010 8:34 PM
39	- lunch facility - food was poor.	Aug 27, 2010 7:35 PM
40	Only arrange nerrings in cities with international airport. Dont use venues in the middle of nowere. Make sure proper hotels and facilites exist.	Aug 27, 2010 7:34 PM
41	Meet in cities that are a major hub or one stop from a major hub. Choose facilities where everyone can be together or nearby. Insist on IETF taking over Internet access in hotels.	Aug 27, 2010 7:29 PM
42	Healthier mid-day snacks. But, more importantly, please keep coffee and tea available at all times in venue, even if for fee. Amazing how quickly it disappears.	Aug 27, 2010 7:05 PM
43	RFID tags on badges.	Aug 27, 2010 6:32 PM
44	Move the social to Friday. That way it will give more time for BOF or evening meetings. Those of us that want to spend the week working can then have more time to do so. If we have the time then we can relax at the end of the IETF meeting and attend the social. Hold the IETF meetings at more primary city locations: US - Bay Area (doesn't have to be SF), Denver, Chicago, WDC, NY, Boston, Miami/Orlando, LA (though I hate LA) Canada - Vancouver is nice, Toronto Europe - London, Paris, Fankfurt Asia - Seoul, Hong Kong, Tokyo Hold more (or all) meetings in North America I like it when the hotel is the venue - allows for work time - less walking. For those that want to get away they probably still can, but for those that really want to work it makes it much easier. PS - hold an IETF in Denver PPS - move the social to Friday	Aug 27, 2010 6:06 PM
45	Hotel located in city centre. Meetings in out-of-town convention centres, or with widely scattered hotels, work poorly.	Aug 27, 2010 5:57 PM
46	Please keep the One Day Pass!	Aug 27, 2010 5:35 PM
47	Check that the hotle booking service is not pulling a fast one with prices. Cut rate day pass for Friday,	Aug 27, 2010 5:35 PM
48	There should be provided free snacks during the breaks. The lunch at the venue should be included in the conference fee.	Aug 27, 2010 5:21 PM
49	the NH hotel was the weak point	Aug 27, 2010 5:02 PM
50	Stick with venues that are in the city center with nearby restaurants, hotels, markets and minimal transportation hops for the majority of participants. Avoid	Aug 27, 2010 5:01 PM

	tourist destinations during the tourist season.	
51	GO SEE THE MEETING SITE IN PERSON BEFORE BOOKING IT.	Aug 27, 2010 4:50 PM
52	- Do not use an agency as intermediate for booking hotels. - Prefer venues closer to city centers.	Aug 27, 2010 4:48 PM
53	Continue to use underused, but perfectly suitable and accesible, mid-tier cities (like Maastricht) as venues to save cost without sacrificing quality	Aug 27, 2010 4:47 PM
54	Used to be "tell the hotels in advance that IETF folk drink good beer". Seems to be now "plan it so IETFers can get there and back". Please let's NOT go back to Maastricht (or Anaheim)	Aug 27, 2010 4:45 PM
55	Prepare the venue and hotels in advance for what to expect. If the NH restaurant were fully staffed from the get-go they would have made a lot more money and people happy. If the city had put more buses on the MECC-downtown route more people would have felt like they could go eat somewhere without risking being late back for meetings.	Aug 27, 2010 4:44 PM
56	The meeting venue was a bit remote. Overall, I enjoyed myself.	Aug 27, 2010 4:43 PM
57	Ensure that there's something to walk *to* outside the venue.	Aug 27, 2010 4:40 PM
58	Book more time for MPLS and CCAMP WGs even if it means booking one session on each of the five days. 8-15 minutes per internet-draft is not enough. If we are going to travel this far, lets make it worthwhile.	Aug 27, 2010 4:38 PM
59	1) make sure that there is a good selection of eateries within walking distance; 2) water availability, fountains or coolers; 3) cookies! :-)	Aug 27, 2010 4:32 PM
60	There should be lunch options within a short (5-10 minute) walking distance. And don't accept it when a hotel says "oh our Internet access is good enough, trust us". ;)	Aug 27, 2010 4:31 PM
61	An airport with real airlines with real flights to/from real locations.	Aug 27, 2010 4:30 PM
62	Most of the complaints I have about Maastricht -- and they are more numerous and egregious than any other meeting since at least 1998 -- have been well-worn on the attendees and IETF mailing list. The venue was too far away from everything, and the food available for purchase at the convention center was barely edible (when you could get it -- the line on Monday was very long). The failure to handle people buying lunch was very amateur -- It's almost as if the convention center had never hosted anything larger than a few hundred people ever before. The hotel room booking rules were bizarre and draconian. The Internet meltdown in the main hotel was predictable, catastrophic, avoidable, and unacceptable. The inaccessibility of the city from non-European cities made the already-stressful experience of travel much worse than normal. I loved the city, and the people were delightful. The social was one of the most memorable for a long time. But the *logistics* around this meeting were the perfect storm of incompetence and bad judgment all around.	Aug 27, 2010 4:29 PM
63	Make sure hotels have good Internet connectivity or warn us if they don't.	Aug 27, 2010 4:27 PM

64	1. for meetings in foreign locations, local host admin staff must attend previous ietf to learn about IETF people. 2. for meetings in foreign locations, same local host admin staff must attend IETF to field local issues. It's not good enough to ask conference facilies: they don't understand IETF crowd. IETF admin staff does not understand (and cannot be asked to understand) how to do things locally. whatever you do, consider transport between (secondary, tertiary) hotel and venue by other means than driving a car as people may not be able to (I don't drive)	Aug 27, 2010 4:18 PM
65	The booking agency was really awful compared to direct booking. If the IETF hopes to get revenue from booking kickbacks, at least make that clear to attendees so we can decide whether to do this (analogous to clicking through someone's Amazon affiliate link I guess, in fact why doesn't the IETF have an Amazon affiliate link?) But really, just CHARGE ENOUGH for meeting attendance and then don't dink around with backhanded fund raising schemes. Or we could have a bake sale. Or, you know, directly solicit sponsorship from Cisco, Huawei and other large companies. I bet they'd pony up if approached directly.	Aug 27, 2010 4:16 PM
66	I was pretty satisfied with this meeting. Of course engineers can always see room for improvement. My suggestions are: - Presentation computer in the room, so that the chairs do not have to use one of their personal laptop. Also Collaboration Tool could be handled there - in every room a display right in front of the presenter (see question 35, partly available in Maastricht) - technician in the room (see question 35, partly available in Maastricht)	Aug 27, 2010 4:02 PM
67	Please avoid venues that are isolated from restaurants, etc. I much prefer city center, or other pedestrian friendly areas with more choices for food and drink in walking distance. The Maastricht and Dublin venues are examples of what not to do--keeping in mind that the cities of Dublin and Maastricht were otherwise very enjoyable.	Aug 27, 2010 3:58 PM
68	Need walking distance to food alternatives and from hotel to venue.	Aug 27, 2010 3:52 PM
69	Closer to the beach ;)	Aug 27, 2010 3:52 PM
70	Closer to city center, restaurants and hotels	Aug 27, 2010 3:51 PM
71	It was a little too difficult to get to Maastricht. The fact that you could not fly directly into Maastricht and had to add in a train rider from Amsterdam was not good.	Aug 27, 2010 3:50 PM
72	More food choices on site	Aug 27, 2010 3:50 PM
73	Please provide breakfast at the venue.	Aug 27, 2010 3:50 PM
74	Would prefer the venue to be more central (but the free bus travel alleviated this problem somewhat).	Aug 27, 2010 3:50 PM
75	Never do one meeting as far from the gateway cities.	Aug 27, 2010 3:46 PM
76	Venue with larger conference rooms to avoid overcrowding. Also pick a location that is located in walking distance to the city center (or at least in a larger city	Aug 27, 2010 3:46 PM

	with more food/hotel options).	
77	1) NEVER have it at a city without a real airport again 2) Find facilities near more than one hotel/restaurant 3) If poissible, try to stick to one big hotel chain for most meetings, like Marriott or Hilton, consistently, so people can accumulate points. If the city doesn't have one of those, it's probably a good sign it's a bad location.	Aug 27, 2010 3:46 PM
78	Continue to arrange for the star alliance discount, but publish the details so we don't have to individually call each airline to see what's offered.	Aug 27, 2010 3:42 PM
79	Please have meetings in more readily accessible locations (preferably more in North America). My flight was turned back to Chicago due to mechanical difficulties, and as a result, the delay meant I would miss the primary sessions I was attending. If the meeting had been in a gateway city, I would have made it even with the delay. Flying into Brussels, then taking the train (with several transfers), was suboptimal at best for US travelers.	Aug 27, 2010 3:41 PM

1	This is a waste of valuable time. I didn't travel for 12 hours to hear admin stuff. Put it on Friday afternoon - seriously.	Aug 31, 2010 11:41 AM
2	hard to have discussions with the whole IETF attendees as we have to cut-off things.	Aug 31, 2010 10:39 AM
3	Too long	Aug 31, 2010 2:25 AM
4	We need to cut down the time in plenary sessions. Much of the material can be placed online rather than being presented in person.	Aug 30, 2010 10:19 PM
5	I personally would like to see the admin stuff reduced, and more time allocated to technical stuff.	Aug 30, 2010 9:42 AM
6	The life scribe was impressive and quite helpful.	Aug 30, 2010 7:59 AM
7	The focus on meeting complaints was unfortunate.	Aug 30, 2010 7:04 AM
8	Boring.	Aug 29, 2010 5:04 PM
9	combine into one plenary	Aug 29, 2010 8:47 AM
10	Thanks for the champagne ;-)	Aug 29, 2010 8:44 AM
11	Waste of time, we could be having WG sessions then.	Aug 28, 2010 6:25 AM
12	loved the DNSSEC appreciation bit :)	Aug 27, 2010 7:20 PM
13	I find that the plenaries are mainly interesting for the bad-attitude chat room.	Aug 27, 2010 6:08 PM
14	too long. shorten the plenaries. (both of them.)	Aug 27, 2010 5:27 PM
15	The real-time reporter/stenographer was fantastic! Good idea.	Aug 27, 2010 4:44 PM
16	Missed it due to a work related conference call.	Aug 27, 2010 4:39 PM
17	We commit way too much meeting time to status information that could just as easily be published via email or web.	Aug 27, 2010 3:59 PM
18	This is a complete waste of time to have in the middle of the week, when we could be having real WG meetings instead. Do the admin plenary on Friday afternoon. Seriously.	Aug 27, 2010 3:48 PM

1	do this per e-mail before the plenary..for references. And focus on highlights.	Sep 28, 2010 5:18 AM
2	But always good to have this short summary in the session.	Sep 8, 2010 5:00 AM
3	Dear god, yes	Aug 31, 2010 11:41 AM
4	definitely !	Aug 31, 2010 10:39 AM
5	Definitely a good idea.	Aug 31, 2010 8:37 AM
6	its nice to see some of the numbers; maybe shorten this reporting	Aug 31, 2010 6:08 AM
7	Keep a slot so that people can still comment on issues related to the IETF processes.	Aug 31, 2010 4:53 AM
8	Great idea!	Aug 30, 2010 10:19 PM
9	I still would have to read them, so I don't save time.	Aug 30, 2010 3:48 AM
10	Only few topics should be presented at plenary.	Aug 30, 2010 2:38 AM
11	No opinion	Aug 30, 2010 1:17 AM
12	Use this time to actually read this material, listen to questions and discuss with colleagues	Aug 30, 2010 1:16 AM
13	summarizing more and pointing to details would be fine, but I like hearing the high points.	Aug 29, 2010 6:40 PM
14	Please do. But include one slide with summary of all and a URL for full details	Aug 29, 2010 5:04 PM
15	it is good to have such a pleanary but also post minutes.	Aug 29, 2010 9:02 AM
16	People will not know they exist if they are simply pointed at on the web.	Aug 29, 2010 8:44 AM
17	Unless you stop getting feedback, then I guess you should worry for whom you are reporting. Do people attend now?	Aug 29, 2010 6:12 AM
18	The daily dose is one place they could go. But if you move to just putting them on the web then there needs to be ready and convenient access to the history.	Aug 28, 2010 11:18 AM
19	A summary should always be reported. Can be much shorter than today. Otherwise unclear when to ask questions.	Aug 28, 2010 7:22 AM
20	The whole admin plenary could be replaced with an email.	Aug 28, 2010 6:25 AM
21	as long as we have the ability to comment in 'a' plenary on an item/issue within the reports.	Aug 27, 2010 8:36 PM
22	yes those parts are admittedly a bit dull	Aug 27, 2010 7:20 PM
23	YES YES YES YES YES	Aug 27, 2010 6:08 PM

24	I really dont find the Administrative Plenary worthwhile. I can read that kind of stuff.	Aug 27, 2010 6:07 PM
25	But you have already got a shorter summary than we used to have,	Aug 27, 2010 5:36 PM
26	Yes, please don't bore us with stuff. We can all read. Thank you.	Aug 27, 2010 5:27 PM
27	In dnsext, which I co-chair, we publish this report before the meeting and reserve time especially to discuss the report (as well as separate time for any contentious items on the report).	Aug 27, 2010 4:58 PM
28	Questions can be raised over queue lengths and what's being done to fix them. WIthout the presentations, most of the hall has no idea what's going on.	Aug 27, 2010 4:47 PM
29	Plenary is useful for polite dialogue on any issues and questions with answers that might interest or benefit others.	Aug 27, 2010 4:47 PM
30	Email is far preferable, though a tour of the highest points would be OK in the meeting.	Aug 27, 2010 4:44 PM
31	but announce the url at the meeting	Aug 27, 2010 4:32 PM
32	Face-to-face time is valuable. These reports can be read at other times. Reporting on significant events or trends is welcome -- but spitting out unremarkable numbers meeting after meeting serves little to no purpose. Interested parties can go looking for the information. Uninterested parties don't want their time wasted.	Aug 27, 2010 4:30 PM
33	It would be preferable to put the reports on the web, and then present a one-slide call for questions. Basically, cut out everything but the Q&A from all the pro forma stuff.	Aug 27, 2010 4:16 PM
34	Reading out these reports just wastes time.	Aug 27, 2010 4:01 PM
35	Please!	Aug 27, 2010 3:59 PM
36	God yes.	Aug 27, 2010 3:48 PM
37	Summary of what's going on in the plenary with details online.	Aug 27, 2010 3:45 PM

1	Sometimes too high-level, not much time for discussion	Sep 2, 2010 11:30 PM
2	Good subject, Excellent speakers (but unfortunately poor comment from IETF attenders)	Aug 31, 2010 8:37 AM
3	the presenters were all (besides Briscoe) just look from one perspective on the problem. The technical part was not well represented that led to a confusion discussion...	Aug 31, 2010 6:08 AM
4	Too much time spent in the plenary for too little benefit.	Aug 30, 2010 10:19 PM
5	some representation of opposing points of view on stage would have been a good idea	Aug 30, 2010 6:19 PM
6	I personally found the topics uninteresting this time. However, previous technical plenaries have been quite interesting.	Aug 30, 2010 9:42 AM
7	The life scribe was impressive and quite helpful.	Aug 30, 2010 7:59 AM
8	Actually, I forget.	Aug 29, 2010 5:04 PM
9	combine into one plenary	Aug 29, 2010 8:47 AM
10	Interesting topic, but it would have been beneficial to have a presentation that considers operation aspects from the perspective of a carrier as well (not researchers only)	Aug 29, 2010 6:02 AM
11	Economy 101	Aug 28, 2010 5:09 PM
12	yawn	Aug 28, 2010 8:35 AM
13	Interesting discussion, could have done with more time!	Aug 28, 2010 6:25 AM
14	There was champagne!:)	Aug 28, 2010 3:00 AM
15	Honestly this topic did not thrill me. I ended up jabbering with a colleague about meetings we needed to have that night. But it was well executed, that was not the issue.	Aug 27, 2010 7:20 PM
16	well done.	Aug 27, 2010 7:05 PM
17	It was pretty clear that almost nobody was interested in the topic, I think largely because it was much more oriented to business and economic concerns than anything technical. This was a stark contrast with the recent plenary on Unicode, which is a real, active problem for many participants.	Aug 27, 2010 6:08 PM
18	Entertaining presentations from the Net Un-neutrality guys. Daniel in the lion's den is always fun.	Aug 27, 2010 4:47 PM
19	Left midway through because the topic was so dull.	Aug 27, 2010 4:44 PM
20	Great discussion during the presentations. What was very weird was assembling the panel of experts and then having NO discussion among them or questions to them. The person running the meeting needs to have something to	Aug 27, 2010 4:44 PM

	get discussion going. That was criminal.	
21	Missed due to a work related conference call.	Aug 27, 2010 4:39 PM
22	poor topic	Aug 27, 2010 4:19 PM
23	It started 20 minutes late. That was OUTRAGEOUSLY BAD. I was very surprised there was no apology. The panel of economists was also rather opaque.	Aug 27, 2010 4:16 PM
24	Great topic, great speakers, but a whole bunch of people asking questions or making comments that indicated poor understanding or mis-understanding of the material.	Aug 27, 2010 3:55 PM
25	I like DNSSEC...	Aug 27, 2010 3:48 PM

	Page 6, Q41. How would you rate:	
1	Real-Time Text, Total Conversation. Accessible Internet for people with Disabilities	Sep 28, 2010 5:18 AM
2	IPv6 why act now. Issues to note.	Sep 8, 2010 5:01 AM
3	Most of the topics should be known by most of the attendees. I propose to consider completely new tutorials related to working group achievements of WGs that were recently closed.	Sep 2, 2010 11:31 PM
4	Network Scalability tutorial	Aug 29, 2010 5:48 PM
5	Perhaps you could have the day pass people on the next consecutive day, so they will optimise their stay at ietf (on 1 or 2 hotel days, minimal cost). Both security and nat traversal I would have liked to attend... but was not able to.	Aug 29, 2010 6:15 AM
6	Internet abuse	Aug 28, 2010 8:01 AM
7	End-to-end architecture (since so few know about it any more) and benefits.	Aug 27, 2010 7:31 PM
8	1. Technology tutorials - get some WG chairs to give a short presentations (30 mins?) on their area of expertise, so we can get a flavour of other things that are going on. 2. Soft skills: negotiating, influencing, etc.	Aug 27, 2010 6:36 PM
9	cloud computing	Aug 27, 2010 5:34 PM
10	Ipv6. Dnssec.	Aug 27, 2010 4:44 PM
11	Wanted to attend the document life cycle but missed it. Even though I've been to many IETF over many years, coauthored RFCs, co-chaired a WG, this changes a little over time and it is the key thing we do at IETF.	Aug 27, 2010 4:41 PM
12	How to effectively use the xml2rfc tool.	Aug 27, 2010 4:31 PM

	Page 9, Q46. If you did not attend IETF 77, why not? (Check all that apply.)	
1	Family medical issue	Aug 27, 2010 3:57 PM
2	conflict with othern meetings	Aug 27, 2010 3:56 PM
3	Not involved with IETF at that time, nor aware of meeting	Aug 27, 2010 3:53 PM
4	parental leave	Aug 27, 2010 3:49 PM